

# Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

Questionmark Computing Ltd  
New Kings Beam House  
22 Upper Ground, South Bank  
London  
SE1 9PD  
United Kingdom

Holds Certificate Number:

IS 668255

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

**Please see scope page.**

For and on behalf of BSI:

Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2017-06-28

Effective Date: 2020-06-28

Latest Revision Date: 2021-06-08

Expiry Date: 2023-06-27

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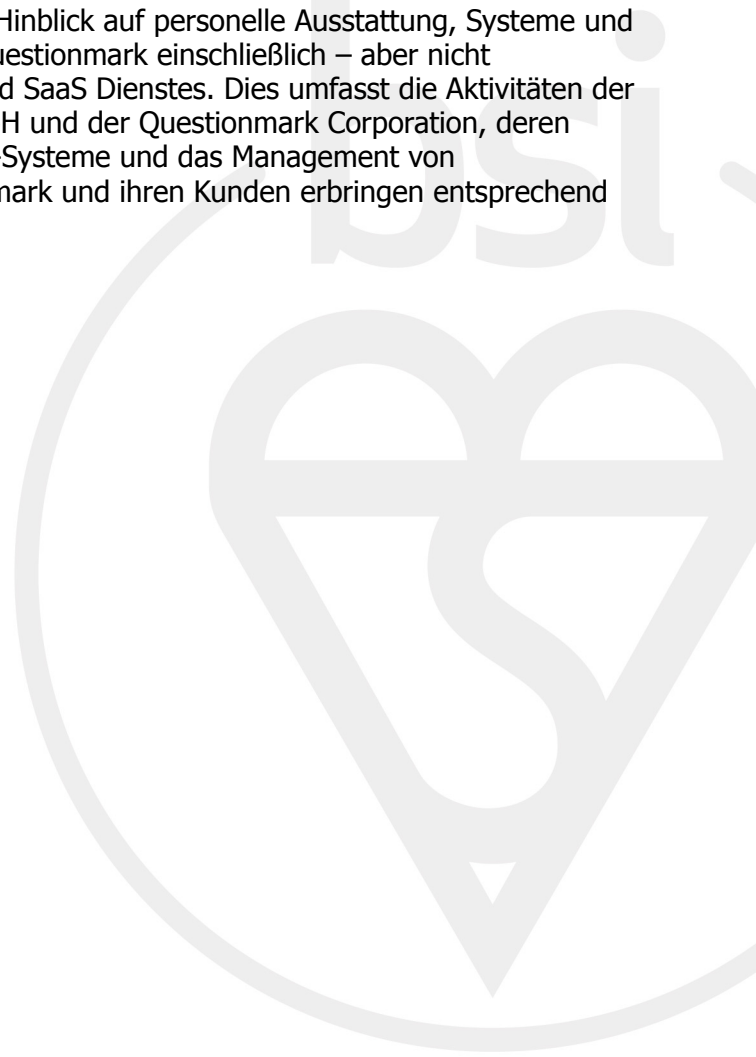
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Certificate No: IS 668255

## Registered Scope:

Questionmark's Information Security Management System applies to the personnel, systems and facilities supporting the commercial activities undertaken by Questionmark including but not limited to its Questionmark OnDemand software as a service. This includes the activities of Questionmark Computing Limited, Contact Centre for Questionmark GmbH and Questionmark Corporation, their employees, externally hosted information processing services/systems and the management of third parties providing support services to Questionmark and its customers, in accordance with the Statement of Applicability dated 08/04/2019.

Das ISMS von Questionmark entspricht den Vorgaben im Hinblick auf personelle Ausstattung, Systeme und Einrichtungen für die kommerziellen Bestrebungen von Questionmark einschließlich – aber nicht ausschließlich – dem Betrieb des Questionmark OnDemand SaaS Dienstes. Dies umfasst die Aktivitäten der Questionmark Computing Limited, der Questionmark GmbH und der Questionmark Corporation, deren Mitarbeiter, extern gehostete Informationsanlagen und IT-Systeme und das Management von Dienstleistern die Supportleistungen gegenüber Questionmark und ihren Kunden erbringen entsprechend der Erklärung zur Anwendbarkeit vom 08/04/2019



Original Registration Date: 2017-06-28

Latest Revision Date: 2021-06-08

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Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

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Location	Registered Activities
Questionmark Computing Ltd New Kings Beam House 22 Upper Ground, South Bank London SE1 9PD United Kingdom	Questionmark's Information Security Management System applies to the personnel, systems and facilities supporting the commercial activities undertaken by Questionmark including but not limited to its Questionmark OnDemand software as a service. This includes the activities of Questionmark Computing Limited, Contact Centre for Questionmark GmbH and Questionmark Corporation, their employees, externally hosted information processing services/systems and the management of third parties providing support services to Questionmark and its customers, in accordance with the Statement of Applicability dated 08/04/2019.
Questionmark Corporation 35 Nutmeg Drive, Suite 330 Trumbull Connecticut 06611 USA	Questionmark's Information Security Management System applies to the personnel, systems and facilities supporting the commercial activities undertaken by Questionmark including but not limited to its Questionmark OnDemand software as a service. This includes the activities of Questionmark Computing Limited, Contact Centre for Questionmark GmbH and Questionmark Corporation, their employees, externally hosted information processing services/systems and the management of third parties providing support services to Questionmark and its customers, in accordance with the Statement of Applicability dated 08/04/2019.
Questionmark GmbH Hopfenstraße 8 München 80335 Germany	Contact Centre for Questionmark GmbH

Original Registration Date: 2017-06-28

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This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

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