

**Questionmark provides a trustworthy, secure cloud-based assessment management system for U.S. Governmental and Military Agencies to ensure they are always prepared for the job at hand.**

## The Benefits

- OnDemand is entirely cloud-based, enabling users to access data, reduce system maintenance, and ensure regulatory compliance
- Validated security controls to protect compliance data
- Secure, reliable assessment results
- Rapid service recovery in the event of a failure
- Stringent change control procedures

**This document summarizes Questionmark's cloud-delivered OnDemand for Government (OD4G) product and lists the specifications and features that help the U.S. Government and Military unlock their potential.**

Questionmark is widely used by U.S. governmental and defense agencies to author, deliver and report on surveys, quizzes, tests, and exams.

The U.S. Government and Military deal with complexity and risk on a regular basis, which amplifies the need to regularly assess employees or contractors in terms of compliance and learning and development. Creating reliable, fair and defensible assessments requires deep levels of proficiency and experience. In the absence of this, government agencies are at risk of not knowing if their learning and compliance training are effective. The result is a failed investment.

Questionmark OnDemand for Government provides Federal, State, and Local agencies with a U.S. Government community cloud-based assessment management system designed and tested to be compliant with FedRAMP moderate requirements.

## Functionality

### Collaborative authoring

The module provides comprehensive authoring and item banking capabilities within a collaborative yet secure environment. All interfaces are intuitive and browser-based, and compatible with most popular web-browsers.

### Blended delivery

With Questionmark's responsive design, you need only to author an assessment once, schedule it once, and then deliver it in any preferred way to a broad range of devices.

### Secure delivery and content

The OnDemand system protects exam content and ensures the integrity of results by providing secure delivery options. These include the ability to require proctoring for exam delivery and to integrate with online proctoring solutions. It is possible to deliver tests and exams via secure, lock-down browsers.

### Reporting and analytics

The reporting and analytics tools can help uncover concealed information within assessment results, such as lessons learned, course appraisals, and comparative checks. Standard built-in reports include the item and assessment analysis, results analysis, surveys, job task analysis, and course evaluations.

### FedRAMP Authorization

With the FedRAMP authorization of the OnDemand for Government service, U.S. Government and Military organizations will be able to focus on developing, delivering, and reporting on assessments, rather than maintaining the system to do so. The product will be updated automatically, and users will not have to secure approval for each update.

The authorization process measured Questionmark OnDemand against over 300 different security and compliance criteria. It required a very intensive set of tests and audits to check that we are compliant and can remain compliant over time. FedRAMP status means that we can provide our cloud assessment software to the U.S. Government and Military.

## Why Questionmark?

Questionmark provides a secure enterprise-grade assessment platform and professional services to leading organizations around the world – delivered with care and unmatched expertise. Its full-service online assessment tool and professional services help customers to improve their performance and meet their compliance requirements. Questionmark enables organizations to unlock their potential safely and securely by delivering assessments that are valid, reliable, fair, and defensible.

Questionmark offers secure, robust integration with other LMS, LRS, and proctoring services – making it easy to bring everything together in one place. Questionmark's cloud-based assessment management solutions offer rapid deployment, scalability for high-volume test delivery, available 24/7 support, and the peace-of-mind of secure, audited U.S. and European-based data centers. Questionmark's flexible APIs and support of major industry standards ensure interoperability with a variety of enterprise systems.

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