



Questionmark VPAT

Questionmark (powered by Learnosity) Accessibility Conformance Report

WCAG Edition

(Based on VPAT® version 2.5Rev)

Name of product/version: Questionmark OnPremise, OnDemand, and OnDemand for Government

Report Date: 24 April 2026

Product description: Questionmark (powered by Learnosity) is a SaaS-based enterprise assessment platform that enables organizations to create, deliver, and manage secure exams and tests to measure knowledge, skills, and compliance.

Contact information: accessibility@learnosity.com

Notes:

- Where content is entered, or user-generated, the criteria may not apply
- This version of the VPAT is a revised version of the 2.4VPAT for Questionmark OnPremise, OnDemand, and OnDemand for Government. It does not include Questionmark New Updated User Experience Platform, which will have an updated report by the end of 2026

Evaluation methods used: Testing is based on general product knowledge

| Contents

Applicable Standards/Guidelines	3
WCAG 2.x Report	4
Table 1: Success Criteria, Level A	4
Table 2: Success Criteria, Level AA	7
Table 3: Success Criteria, Level AAA	10
Legal Disclaimer	13
About Questionmark	14

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in report
Web Content Accessibility Guidelines 2.0 Note: WCAG 2.0 is also designed to demonstrate compliance with section 508.	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially supports	Not supported in 'Taking Assessment' and 'Reports' screens, but supported in others. Some images are missing HTML 'ALT' tags.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
1.3.1 Info and Relationships (Level A)	Partially supports	Not supported in 'User Profile Edit' and 'Assessments' screens, but supported in others. Semantic markup is missing for some elements in HTML markup.
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control (Level A)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
2.1.1 Keyboard (Level A)	Supports	
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Not applicable	None of the features have or depend on keyboard shortcuts.
2.2.1 Timing Adjustable (Level A)	Supports	
2.2.2 Pause, Stop, Hide (Level A)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	
2.4.1 Bypass Blocks (Level A)	Supports	None of the features have or depend on repeatable content that requires the need to bypass blocks of content.
2.4.2 Page Titled (Level A)	Supports	
2.4.3 Focus Order (Level A)	Supports	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Not applicable	None of the features have or depend on multipoint or path-based gestures for operation.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not applicable	None of the features have or depend on device motion or user motion.
3.1.1 Language of Page (Level A)	Partially supports	Not supported in 'Reports' screen, but supported in others. 'Lang' attribute is missing in HTML markup.
3.2.1 On Focus (Level A)	Supports	
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A)	Partially supports	Help mechanisms are not provided on all product pages in the same order relative to other page content
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Partially supports	Not supported in 'Assessments' and 'Reports' screen, but supported in others. Some interactive elements are missing with labels/cues and instructions.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) – Does not apply	Supports	
4.1.2 Name, Role, Value (Level A)	Partially supports	Not supported in 'Taking Assessment' screen, but supported in others. Form labels are missing for some HTML elements.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
1.3.4 Orientation (Level AA 2.1 and 2.2)	Not applicable	None of the features have or depend on a particular display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Partially supports	Not supported in 'User Profile' and 'Assessment' screens, but supported in others. Text and images of text have a contrast ratio of less than 4.5:1.
1.4.4 Resize text (Level AA)	Supports	
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Partially supports	<ul style="list-style-type: none"> Line height (line spacing) to at least 1.5 times the font size (Supports) Paragraph spacing to at least 2 times the font size (Supports) Letter spacing (tracking) to at least 0.12 times the font size (Does not support) Word spacing to at least 0.16 times the font size (Does not support)

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	
2.4.7 Focus Visible (Level AA)	Partially supports	Not supported in 'Taking Assessment' screen, but supported in others. Clicking tabs on keyboard, does not clearly indicate focus on the page.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially supports	The criteria were not tested on all product pages.
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially supports	Please note that authors are responsible for ensuring that any content they create complies with the relevant accessibility criteria.
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Partially supports	The criteria were not tested on all product pages.
3.1.2 Language of Parts (Level AA)	Not applicable	None of the features allow only partial section of the page to have a different language than the container page. Entire page and its content will support a single language at any point of time.
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Partially supports	The criteria were not tested on all product pages.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable	None of the features have pre-recorded video and audio.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not applicable	None of the features have pre-recorded video and audio.
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not applicable	None of the features have pre-recorded video and audio.
1.2.9 Audio-only (Live) (Level AAA)	Not applicable	None of the features have pre-recorded video and audio.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Does not support	Not supported in 'Login', 'User Profile', 'Assessment', and Reports' screens. Does not allow indicating programmatically the purpose of icons, regions and user interface components.
1.4.6 Contrast (Enhanced) (Level AAA)	Partially supports	Not supported in 'My Assessment' screen, but supported in others. Large-scale text contrast ratio is less than 4.5:1.
1.4.7 Low or No Background Audio (Level AAA)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria
1.4.8 Visual Presentation (Level AAA)	Supports	
1.4.9 Images of Text (No Exception) (Level AAA)	Supports	
2.1.3 Keyboard (No Exception) (Level AAA)	Supports	
2.2.3 No Timing (Level AAA)	Supports	
2.2.4 Interruptions (Level AAA)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.2.5 Re-authenticating (Level AAA)	Supports	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Supports	
2.3.2 Three Flashes (Level AAA)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Supports	Please note that authors are responsible for ensuring that any video or audio content they create complies with the relevant accessibility criteria.
2.4.8 Location (Level AAA)	Supports	
2.4.9 Link Purpose (Link Only) (Level AAA)	Partially supports	Not supported in 'My Assessment' screen, but supported in others. Some icons and their text are not included in the same link.
2.4.10 Section Headings (Level AAA)	Supports	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not evaluated	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Not evaluated	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Supports	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	
3.1.3 Unusual Words (Level AAA)	Supports	
3.1.4 Abbreviations (Level AAA)	Not applicable	None of the features have abbreviated words.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA)	Supports	
3.1.6 Pronunciation (Level AAA)	Supports	
3.2.5 Change on Request (Level AAA)	Supports	
3.3.5 Help (Level AAA)	Does not support	Not supported in 'Login', 'User Profile', 'Assessment' and Reports' screens. Context sensitive help is missing for all the components.
3.3.6 Error Prevention (All) (Level AAA)	Supports	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not evaluated	

| Legal Disclaimer

This document seeks to describe Questionmark’s ability to support the applicable standards, subject to our interpretation of those standards and the comments in this document. This document represents the current, good faith view of Questionmark regarding information about the in-scope Questionmark products as of the date printed on the front page of this document. It is provided “AS IS” for information purposes only and is subject to change without notice.

The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding the ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the customer and its users. Questionmark cannot guarantee this document or any of the in-scope products are free from accessibility defects. This document shall not be construed to be included in any contract, either expressly or impliedly, in whole or in part.

Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI).



About Questionmark

Questionmark is a leading assessment platform that helps businesses, governments and academic organizations test and prove knowledge. We enable organizations to author, deliver and measure assessments, in the cloud, with all the flexible tools they need from proctoring to translations.

For over 30 years our business has paved the way for more effective testing and certification worldwide. To date, we've been trusted by more than 2,500 customers worldwide and deliver more than 18 million assessments a year.

questionmark.com





Copyright Questionmark Computing Limited

