

Proctoring Pathways Knowing Your Options

 Tuesday Training with the Techs

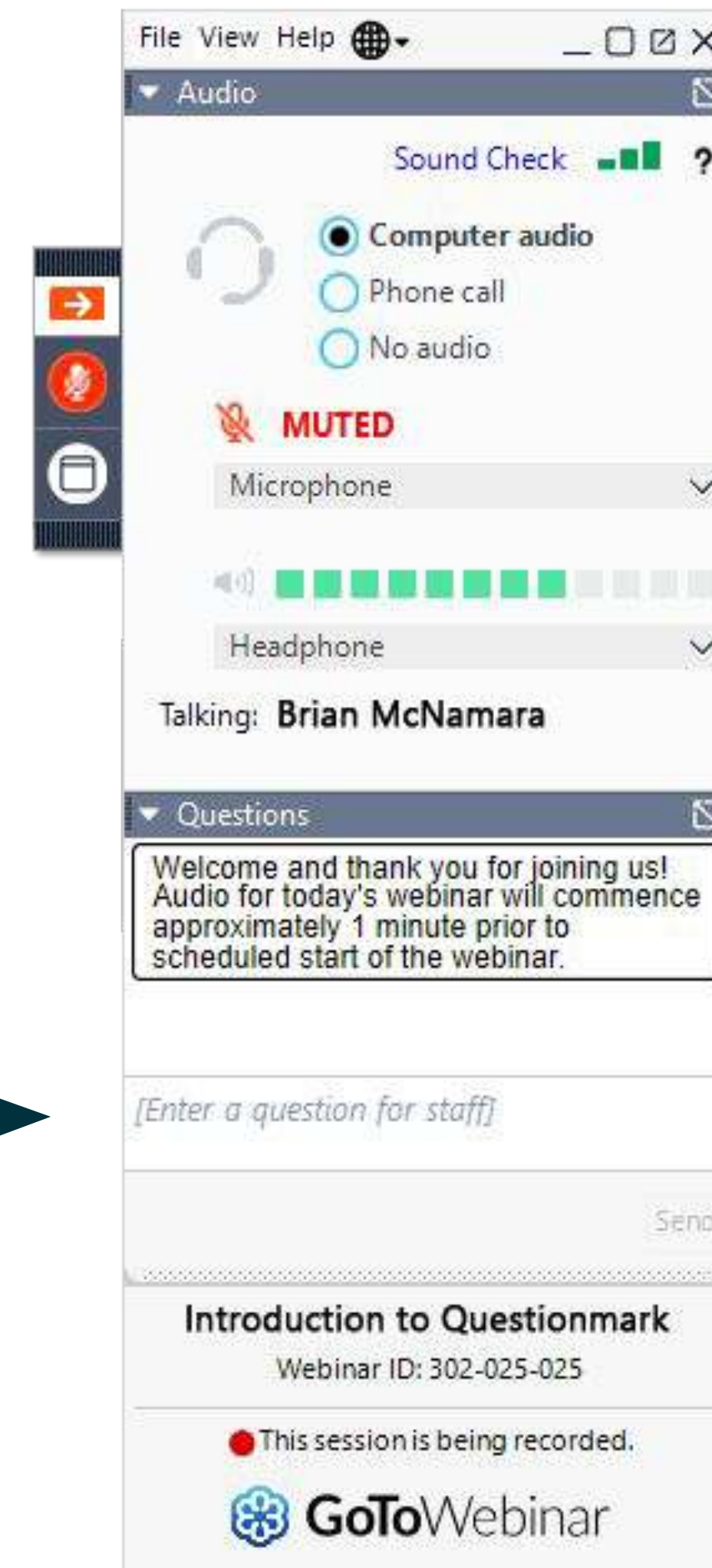


Before we get started

Watch for an email after the webinar to:

- Download slides (PDF)
- View a recording
- Explore valuable resources

To ask questions, use
the "Questions" feature





Tom Leggett

Trainer &
Consultant



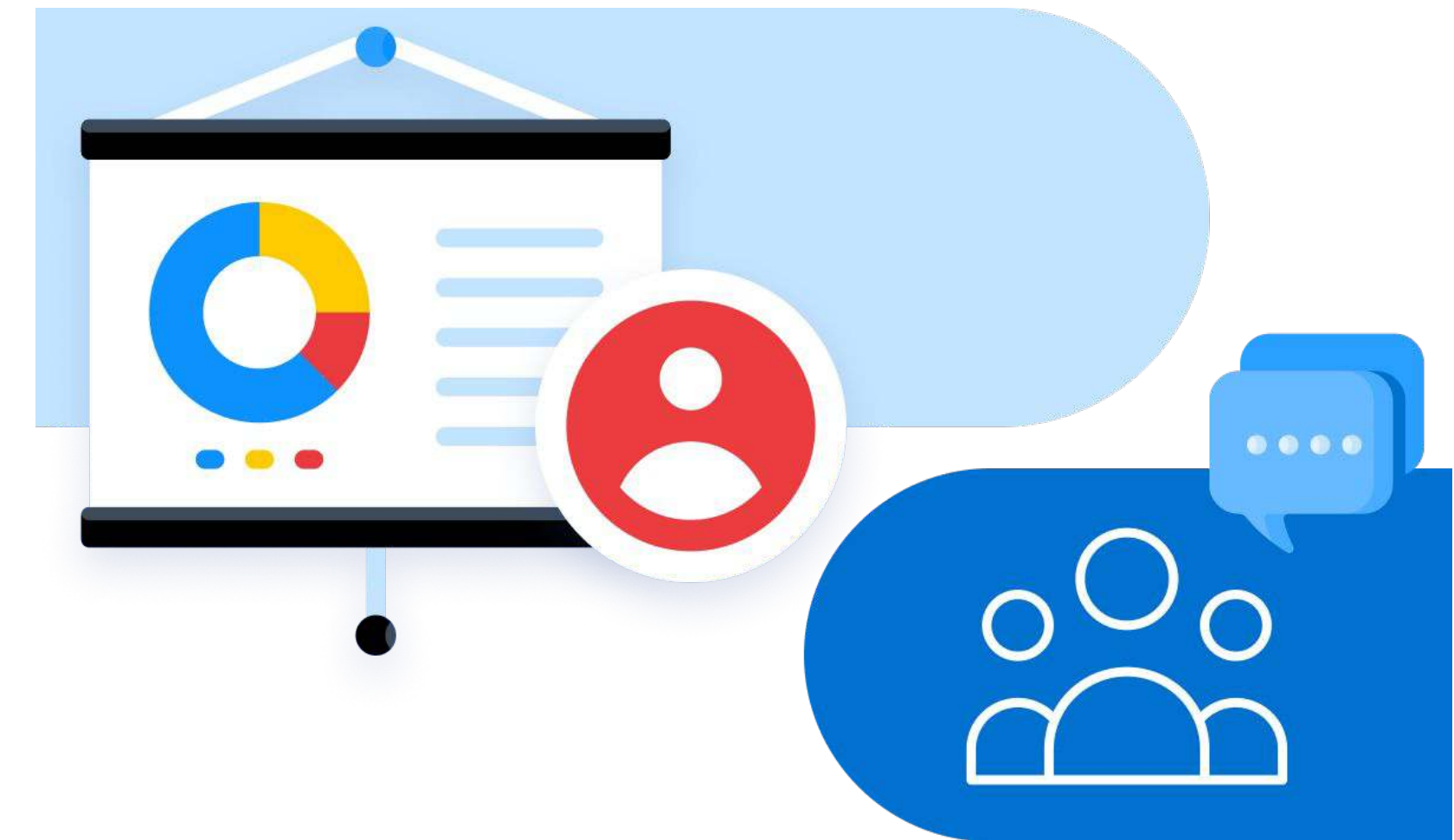
Nina Agressott

Training & Solutions
Consultant

| Agenda

During this session, we will cover:

- Differences Between Proctoring Solutions
- Live Online Proctoring
- Onsite Proctoring
- Record and Review



Differences Between Proctoring Solutions

Proctoring Online

- Live, remote proctoring via video and screen share
- Some automated monitoring of conditions and events
- Proctor can control exam delivery in real-time
- Lockdown options available
- Test publisher can review recorded sessions
- Questionmark supplies proctors
- Advanced appointment required
- Small candidate-proctor ratio

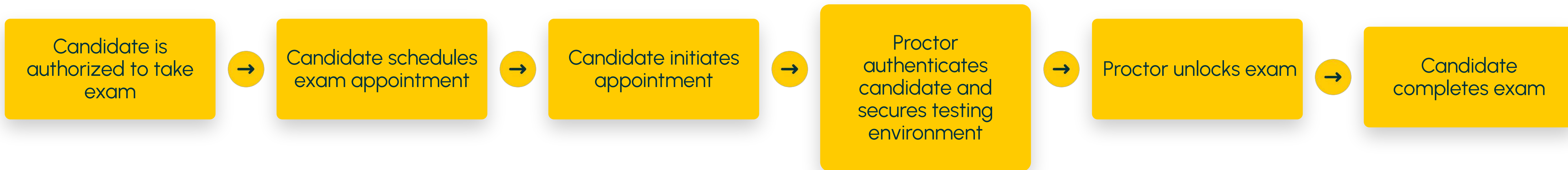
Record and Review

- Automated monitoring/recording of conditions/events during exam
- No human proctor
- Lockdown options available
- Test publisher can review recorded sessions
- No appointment necessary

On-site Proctoring

- Proctor located, on-site with candidates
- Proctor can control exam delivery in real-time
- No automated monitoring of events/conditions
- No recording of video or screen share
- Test publisher (or test publisher partner) supplies proctors
- Requires a scheduled exam event or administration


| Proctoring Online



| Proctoring Online

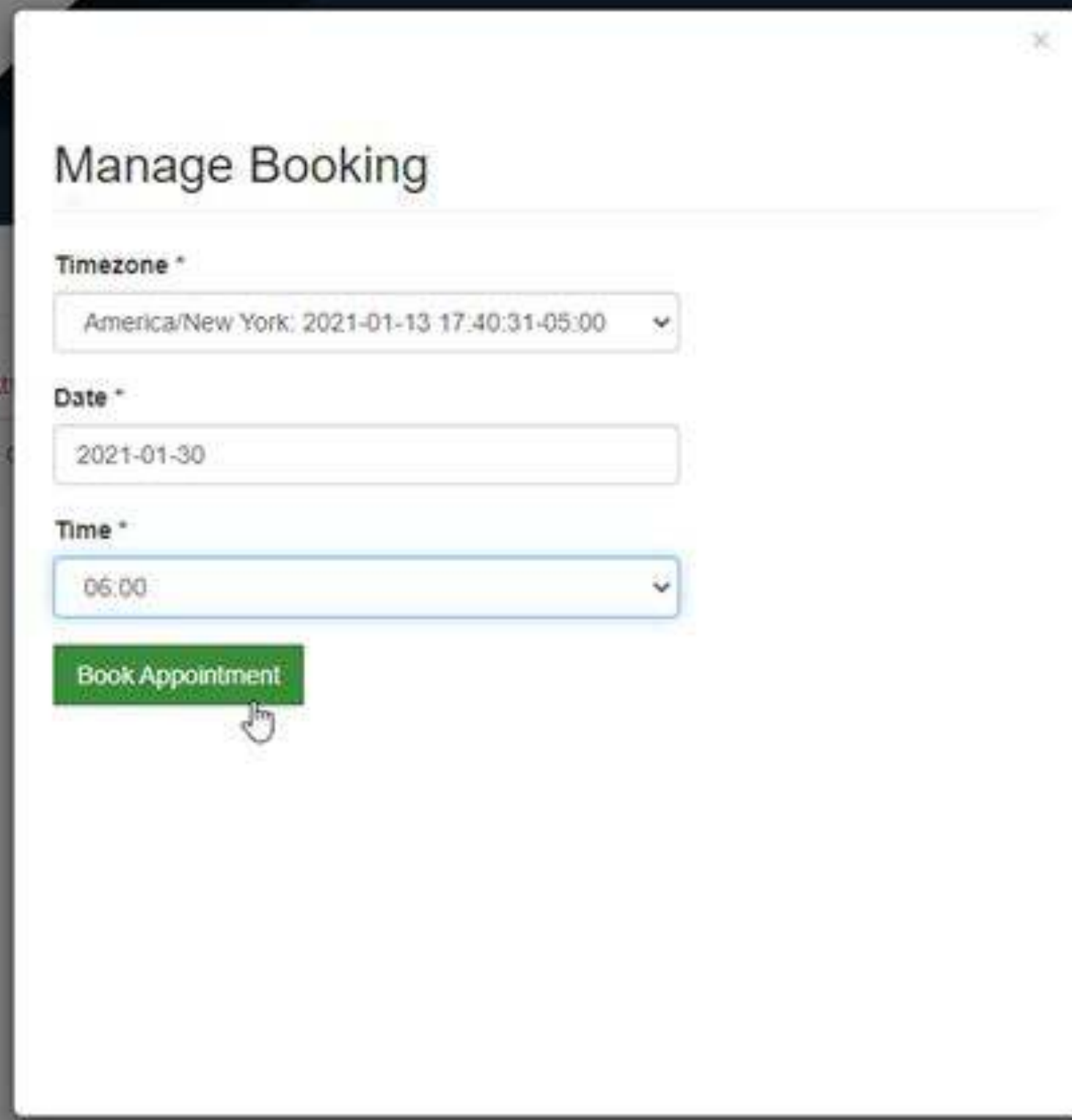
Candidate is
authorized to take
exam



My Assessments					
My Assessments					
Name	Attempts left	Available from	Available until	Delivery	Actions
Example - Data Security	1 of 1	13-Jan-2021 22:33	12-Feb-2021 22:33	Proctoring Online	

| Proctoring Online

Candidate schedules
exam appointment

A screenshot of a 'Manage Booking' form. It includes a title bar with a close button, and three input fields: 'Timezone *' with a dropdown menu showing 'America/New York: 2021-01-13 17:40:31-05:00', 'Date *' with a text input showing '2021-01-30', and 'Time *' with a dropdown menu showing '06:00'. Below these fields is a green 'Book Appointment' button with a mouse cursor hovering over it.

Manage Booking

Timezone *

America/New York: 2021-01-13 17:40:31-05:00

Date *

2021-01-30

Time *

06:00

Book Appointment

Proctoring Online


Candidate initiates exam appointment



My AssessmentsMy ResultsBuy Exam

Howard Eisenberg

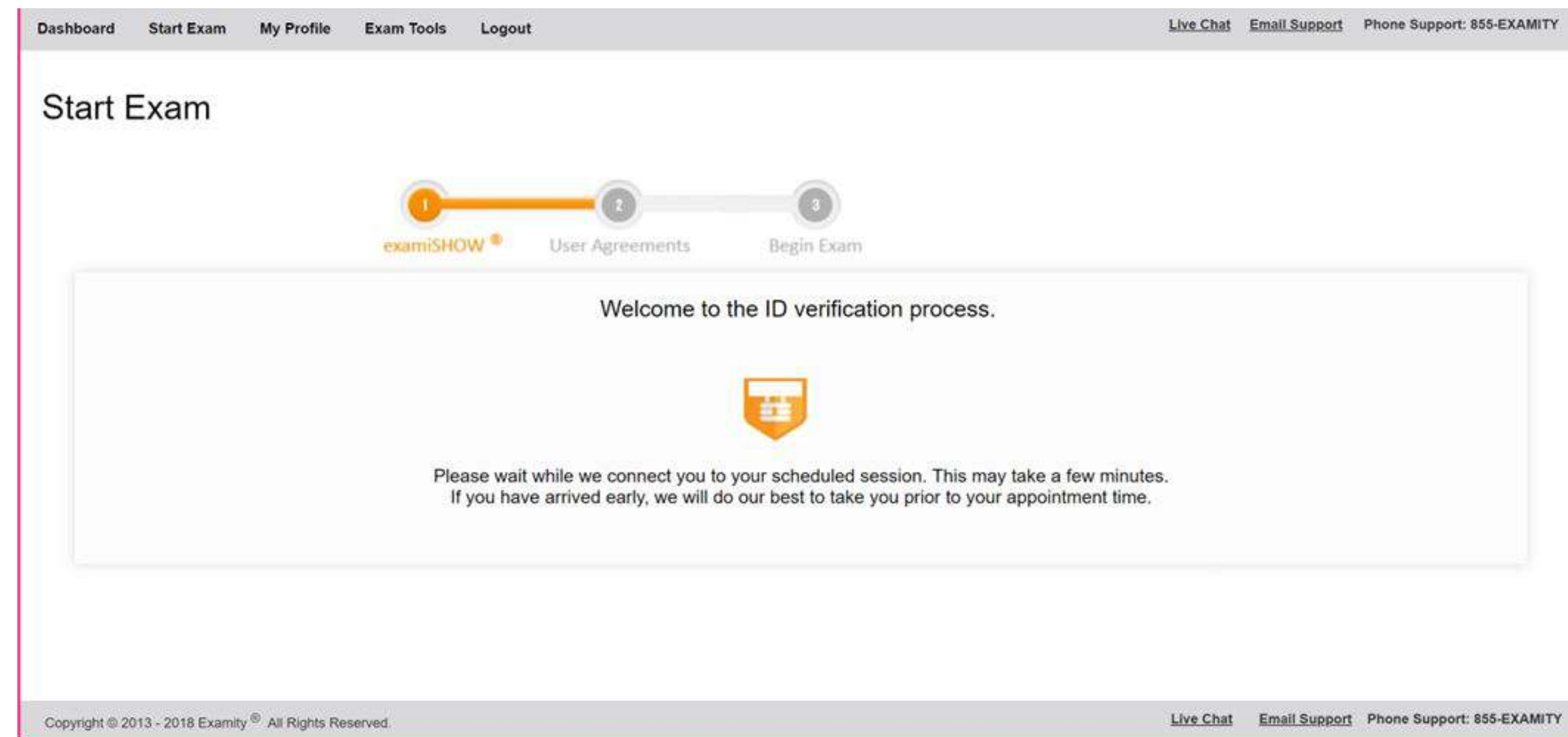
My Assessments

Name	Attempts left	Available from	Available until	Delivery	Actions
Example - Data Security	1 of 1	13-Jan-2021 22:33	12-Feb-2021 22:33	Proctoring Online	

**The start icon will not appear to the candidate until the just before the scheduled appointment start date/time.

| Proctoring Online

Proctor authenticates candidate and secures testing environment



On starting the exam, the candidate is deep-linked into the proctoring system, which opens in a new tab.

**The sample above is with the Examity Proctoring Provider

| Proctoring Online

Proctor authenticates candidate and secures testing environment



Dashboard Start Exam My Profile Exam Tools Logout

Start Exam

1 examiSHOW 2 User Agreements 3 Begin Exam

Click "Proceed" to connect with your proctor.

*Note that if you can't connect, make sure your popup blocker is disabled.

Proceed

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Proctor initiates web conference and authentication procedure at this point.

The proceed button allows the candidate to join a Zoom meeting with the proctor.

**The sample above is with the Examity Proctoring Provider

| Proctoring Online

Proctor authenticates candidate and secures testing environment



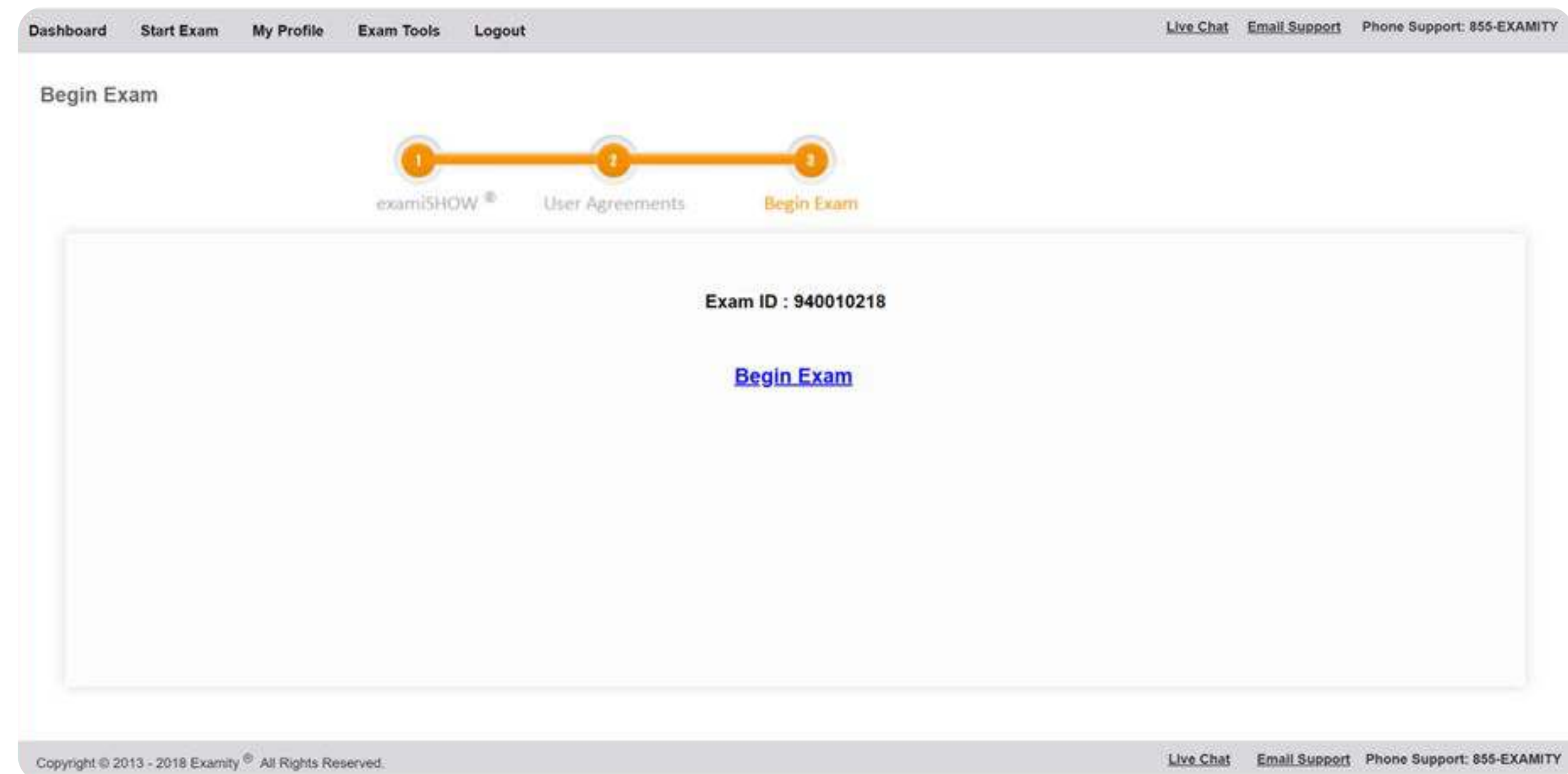
At this point the proctor requests to inspect the candidate's required forms of identification and secures the workspace to ensure the candidate cannot gain an unfair advantage or attempt to steal the exam content. The rules of the exam are dictated by the test publisher and these rules will be enforced through this process, as well as the ongoing monitoring of the exam.

| Proctoring Online

Proctor
unlocks exam

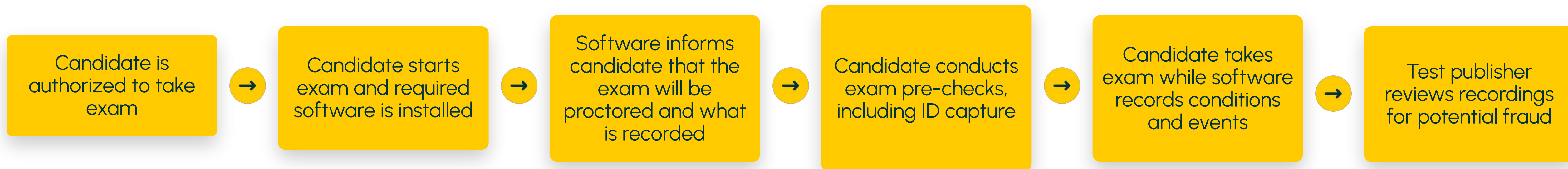


Candidate
completes exam



The candidate can now begin the exam. However, the proctor must still unlock the exam using the proctor controls supplied by Questionmark's delivery system.


| Record and Review Proctoring



| Record and Review Proctoring

Candidate is
authorized to take
exam



Name	Attempts left	Available from	Available until	Delivery	Actions
Sample Assessment	Unlimited			Record and Review Proctoring	

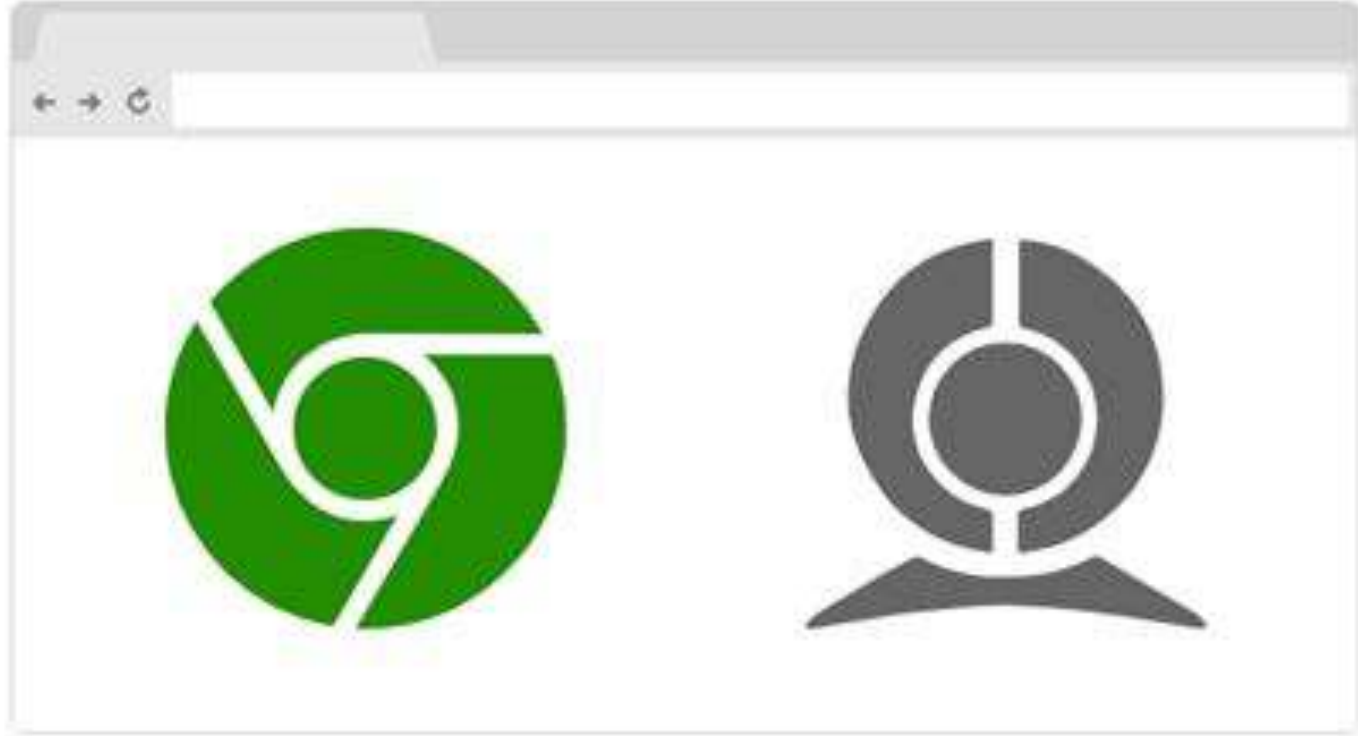
| Record and Review Proctoring

Candidate starts
exam and required
software is installed



Proctorio Chrome Extension

This course requires you to install an extension into your browser.



- 1 Use Google Chrome.
done.
- 2 Install Proctorio Chrome Extension.
[click here](#)
- 3 Done!

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Scottsdale, Arizona.
[Privacy and Cookies](#)
[Terms of Service](#)
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Record and Review Proctoring

Software informs candidate that the exam will be proctored and what is recorded




Before you Begin


This exam will be proctored. Here are a few things to know before you begin.



We will tell you when we start and stop recording.




Your institution can access the data collected and will control who sees it.




Decisions are made by your exam admin, not us.


Proctorio Inc. complies with [GDPR](#), [FERPA](#), and other regulations. Read our [Privacy Policy](#).
Your data will be securely stored in **Los Angeles, California** for 6 months before being deleted.



What's recorded during the exam
camera feed • audio • computer screen • websites visited • location • identity document



We will not lock any computer features during this exam.



24/7 support available during the exam
Click the Proctorio browser extension icon to chat with an agent within seconds.

Accessibility options:
[Enable high visibility mode](#).
[Learn more about Proctorio's approach to Accessibility.](#)

Just a heads up...

It looks like your computer is pretty busy right now.

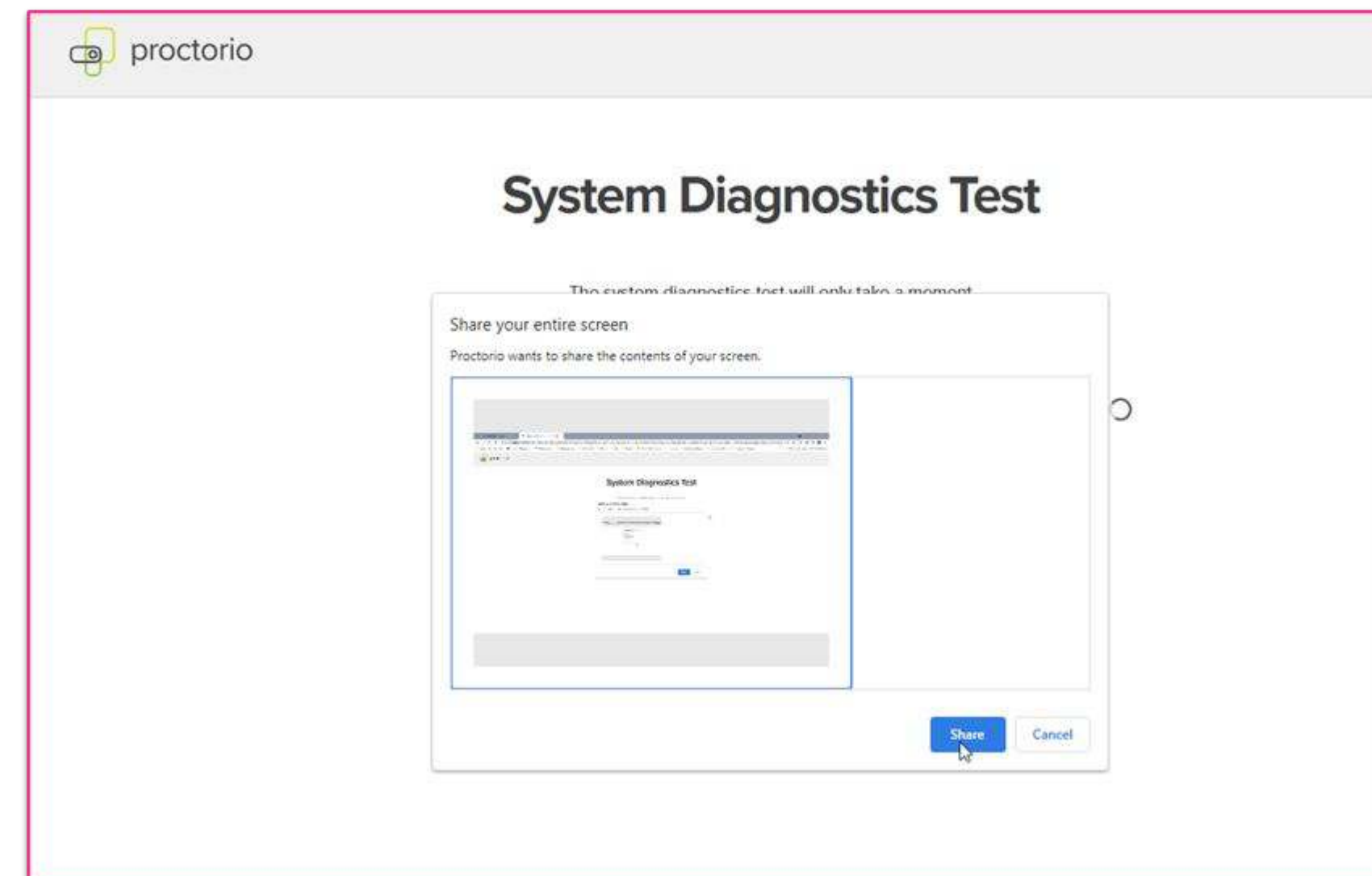
You can still proceed with your exam, but we recommend that you close all open tabs and any applications you have running in the background and try again.

Your exam hasn't started yet! First, we need to set up your system.

Start exam pre-checks

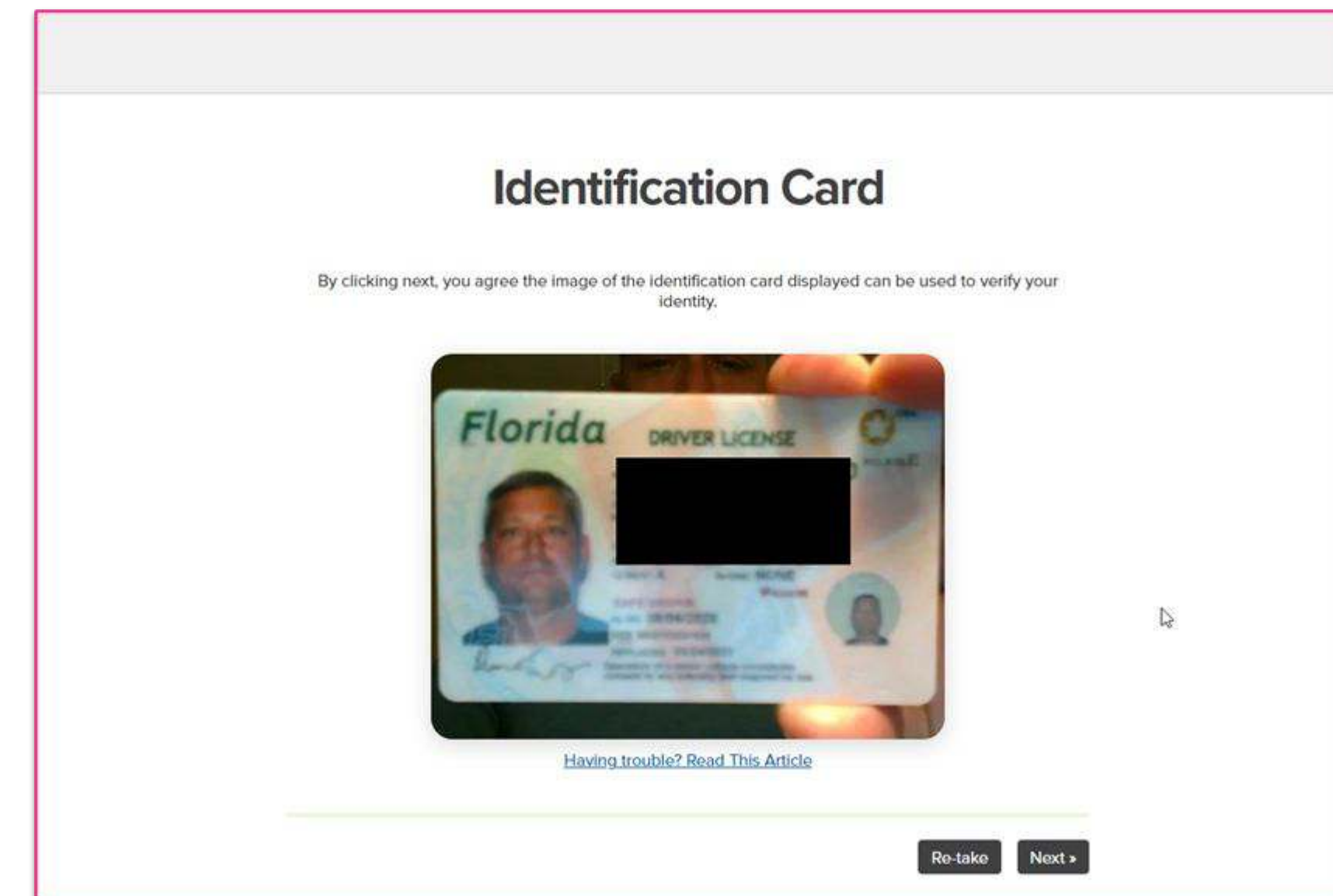
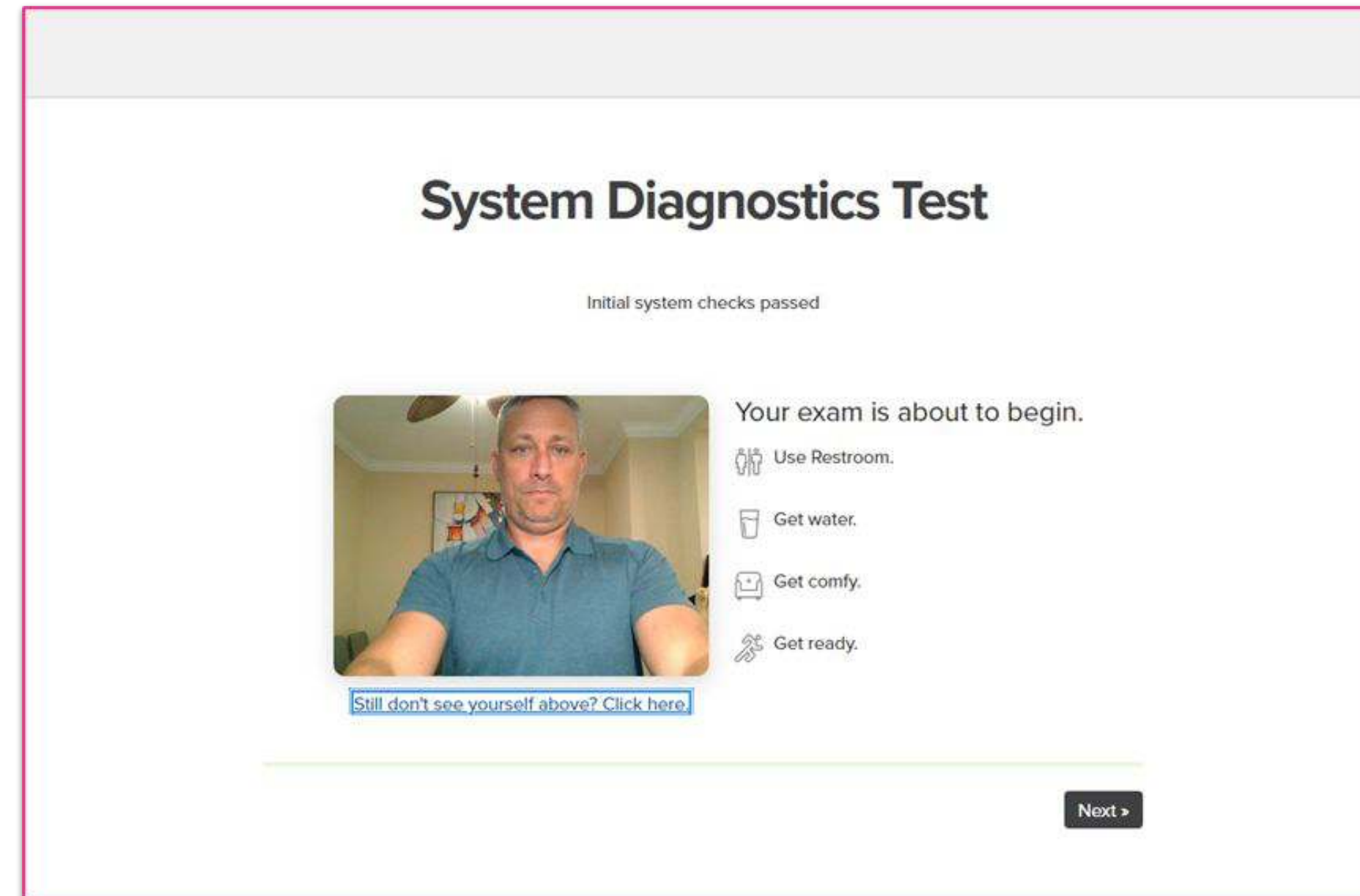
| Record and Review Proctoring

Candidate conducts exam pre-checks, including ID capture



| Record and Review Proctoring

Candidate conducts exam pre-checks, including ID capture



Record and Review Proctoring

Candidate takes exam
while software records
conditions and events



Data Literacy - Practice Test

Three clinics collated the following data regarding the brand of cleansing products being used by patients with skin rashes over the last month:

Cleansing Product Brand	Percentage Using Product Clinic 1	Percentage Using Product Clinic 2	Percentage Using Product Clinic 3
Clarity	22%	25%	20%
Daisy	46%	51%	39%
Smooth'n'Gentle	29%	15%	25%
Silk	14%	9%	19%
Dermaclean	6%	5%	9%
Other brands	13%	15%	21%

Data Literacy - Practice Test

2 of 4

Which of the following charts best show the likelihood of users of different products attending clinics?

☐

☐ A.

☐ B.

☐ C.

Quiz Tools

100%

Collapse

Finish Exam

Record and Review Proctoring

Test publisher
reviews recordings
for potential fraud



Proctorio Gradebook Proctorio Settings Proctorio Map Display Options Export Options

Proctorio Exam Results

Delete Gradebook

	Name	Submission Time	Attempt	Score	Annotations	Abnormalities	↓ Suspicion Level		Delete Attempt
	Eisenberg, Howard	04/07/2020 09:26:28 am	1	N/A	0	1	65%		
	Eisenberg, Howard	04/07/2020 12:40:48 pm	1	N/A	0	0	55%		
	Wilson, Shaun	04/07/2020 11:44:26 am	1	N/A	0	1	55%		

Elapsed Time	Incident
00:00:16	Audio levels in the room increased above the threshold Test taker was looking away from the quiz page
00:00:19	Audio levels in the room increased above the threshold
00:00:19	
00:00:20	Audio levels in the room increased above the threshold

00:00:06 00:00:09 00:00:11 00:00:14 00:00:17 00:00:20 00:00:23 00:00:26 00:00:28 00:00:31 00:00:34 00:00:37 00:00:40 00:00:43 00:00:46 00:00:49 00:00:51 00:00:54 00:00:57

The attempt ended when the test taker disconnected from Proctorio for 2 minutes. [Learn more about this alert.](#)

Web Traffic Index
(websites visited by the test taker during the exam)

| Onsite Proctoring



Onsite Proctoring

Test publisher establishes
test centers



Home

People

Portal Configuration

Authoring

Administration

Reports

Results

Buy Exam

Settings

qmadmin

Help

Test Centers

Create New

Edit

Delete

Manage Administrators

Find TestCenters

Filter On

Records Per Page

Records Per Page 25

Links

Help

Name	Location	Telephone	Email address	Active
Salt Lake City Training Center		8008633950		Yes
School A	Location	2032498256		No
Test Center 1				No
Trumbull Training Center	35 Nutmeg Dr	8008633950		Yes

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Portal v. 2021.10

402396

Enable Translation Mode

OnBoard

| Onsite Proctoring

Test publisher establishes
test centers



Home People Portal Configuration Authoring Administration Reports Results Buy Exam qmadmin

Links Test Center

Help

Test Center

Active ☒

Name Salt Lake City Training Center

Label Salt Lake City

Department

Location

Address Parkside Tower, Suite 825
215 South State Street

City Salt Lake City

State UT

Country USA

Postal/ZIP code 84111

Phone 8008633950

Fax

Capacity (no of seats) 30

Email address

Logo

Save Cancel

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Onsite Proctoring

Test publisher schedules candidate to take exam at a specified test center



Assessment(s) to schedule

Filter assessments
critical thinking Filter assessments Clear Filter

Show 10 entries

Id	Name	Author	Last Modified	Language	Monitoring Types	Test Centers	Extra Time
<input checked="" type="checkbox"/>	Critical Thinking Skills	402396	02-12-2021 11:38		OnSite Proctoring	Salt Lake City Training Center	0

1
Showing 1 to 1 of 1 entries

Selected participants:
JHendrix

Selected assessments:
Critical Thinking Skills

Schedule	Participant	Group	Start from	Start to	Monitoring type	Attempts left	Max attempts	Created	Modified	Schedule created by	Schedule modified by	Operations
<input type="checkbox"/> New Onsite proctor schedule	eisenberg.h@gmail.com				OnSite Proctoring	0	1	28-Jul-2020 09:41	24-May-2021 10:47	402396		Edit Enable
<input type="checkbox"/> Critical Thinking Skills	JHendrix	Blues Band	10-Nov-2021 00:00	11-Nov-2021 23:59	OnSite Proctoring	1	1	10-Nov-2021 16:17	10-Nov-2021 16:17	qmadmin		Edit Disable
<input type="checkbox"/> Critical Thinking Skills	EClapton	Blues Band	10-Nov-2021 00:00	11-Nov-2021 23:59	OnSite Proctoring	1	1	10-Nov-2021 16:17	10-Nov-2021 16:17	qmadmin		Edit Disable

Onsite Proctoring

Onsite proctor opens
test center and unlocks
exam



Home Administration

Ad Ministrator ?

Name	Location	Telephone	Email address	Active	Open	Proctor controls
Trumbull Training Center	35 Nutmeg Dr	8008633950		Yes	<input type="checkbox"/> Close	
Test Center 1				No	Not active.	
Salt Lake City Training Center		8008633950		Yes	<input checked="" type="checkbox"/> Open Launch	
School A	Location	2032498256		No	Not active.	

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Multiple Participants
[Running (2)]

Find Participant...

Single ☒ All

Code: 495 856

Name	Exam	Status
Eric Clapton	Critical Thinking Skills	Running
Jimi Hendrix	Critical Thinking Skills	Running

Please wait until you are instructed to start the exam

I have an exam start code

The exam has not started

| Onsite Proctoring

Candidate takes exam



A screenshot of the exam start interface. At the top, there is a text input field containing the alphanumeric string '455856'. Below this field is a button labeled 'Start Exam'. At the bottom of the screen, the text 'The exam has not started' is displayed.



A screenshot of the exam question interface. At the top, a dark header bar contains 'Assessment progress' with a progress bar, 'Time remaining: 00:59:41', and icons for a search, a question mark, and a refresh. The main content area is titled 'Critical Thinking Skills' in pink. Below the title, it shows '1 of 30' questions. The question text reads: 'Young people are involved in the proposals for a dedicated children's facility at a major teaching hospital. This facility should be built as a matter of urgency. Project leaders say, "It is imperative that we have a facility that focuses on the needs of teenagers and young adults. Although the clinical facilities and staff here are excellent, we currently have to treat children alongside adults: two thirds of young outpatients are seen in adult clinics. A dedicated facility would mean that we could see all our patients in the right environment."''. Below the text is the question: 'Which one of the following, if true, most weakens the above argument?'. There are three radio button options: 'A separate facility would necessitate an increase in staff, which would be more expensive if indeed they were available.', 'Medical staff specially trained to work with children are unlikely to work in an adult facility.', and 'Young people are less likely than adults to understand the issues involved in a project of this sort.'. At the bottom, there is a navigation bar with buttons for 'Previous Question', 'Next Question', 'Assessment Navigator', 'Highlight Question', and a 'Submit' button with a flag icon.

Resources

Resources

- Onsite Proctoring

<https://support.questionmark.com/content/administration-onsite-proctor>

- Record and Review Proctoring

<https://support.questionmark.com/content/scheduling-record-and-record-proctoring-assessment>

- Online Proctoring

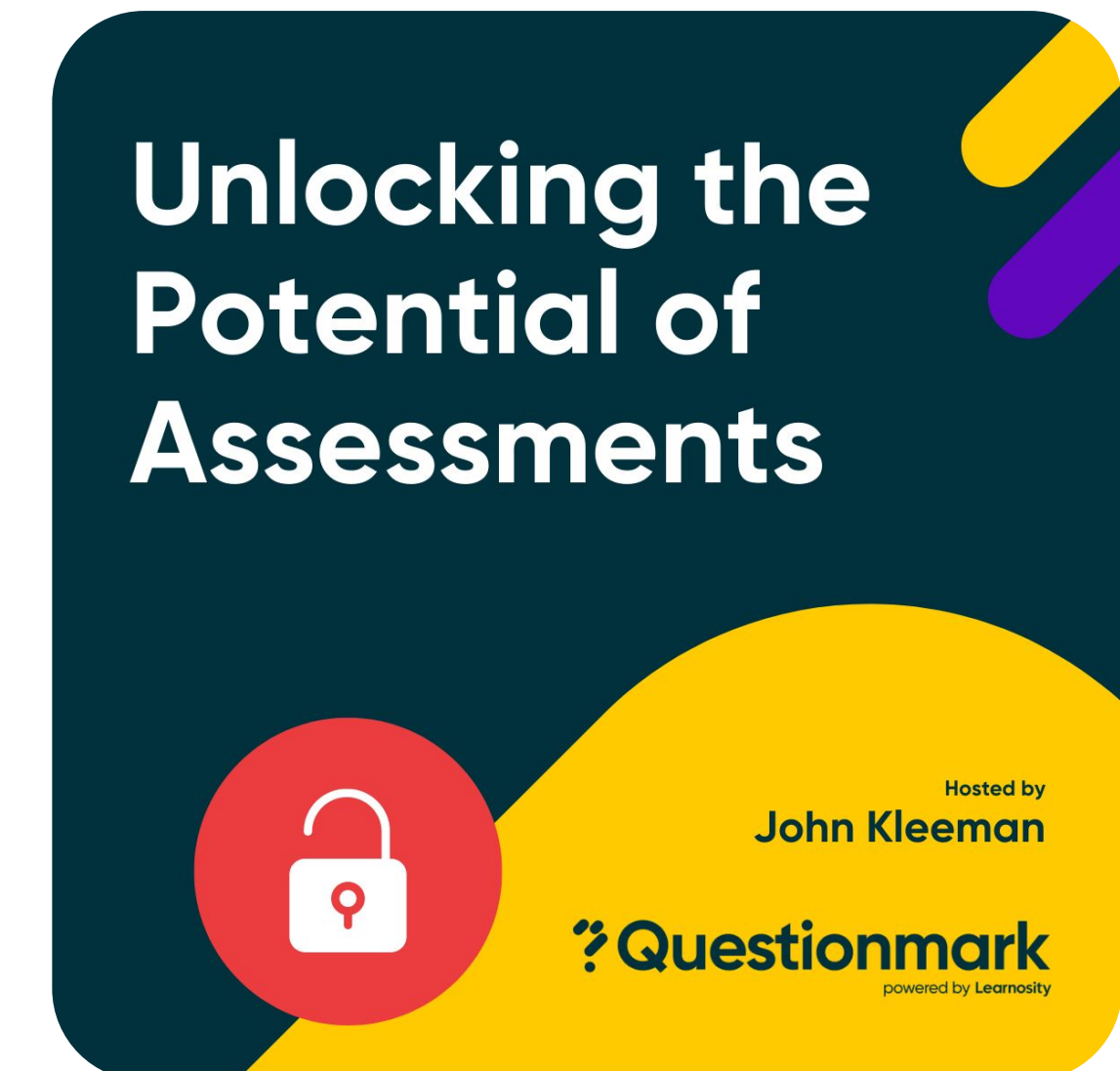
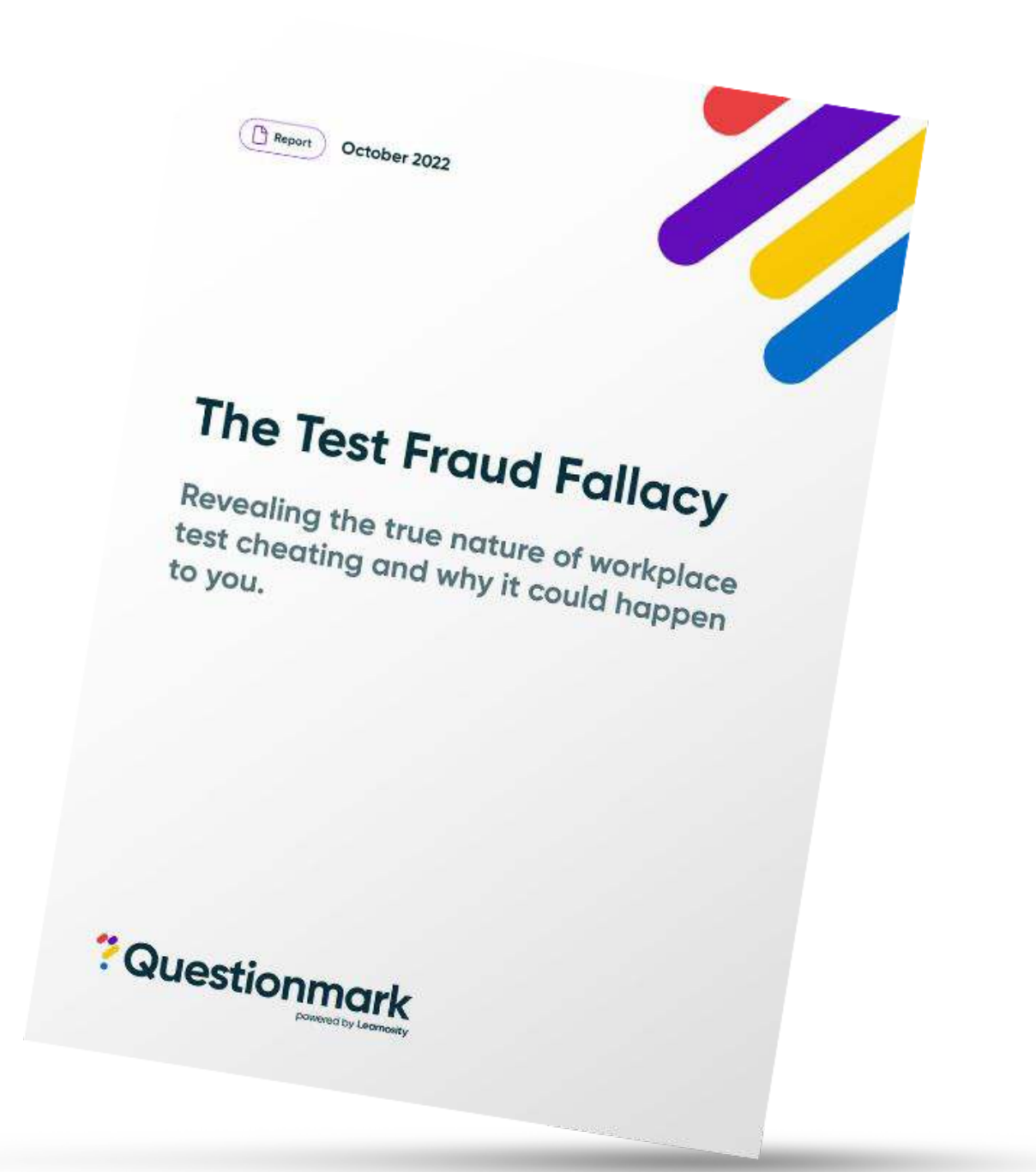
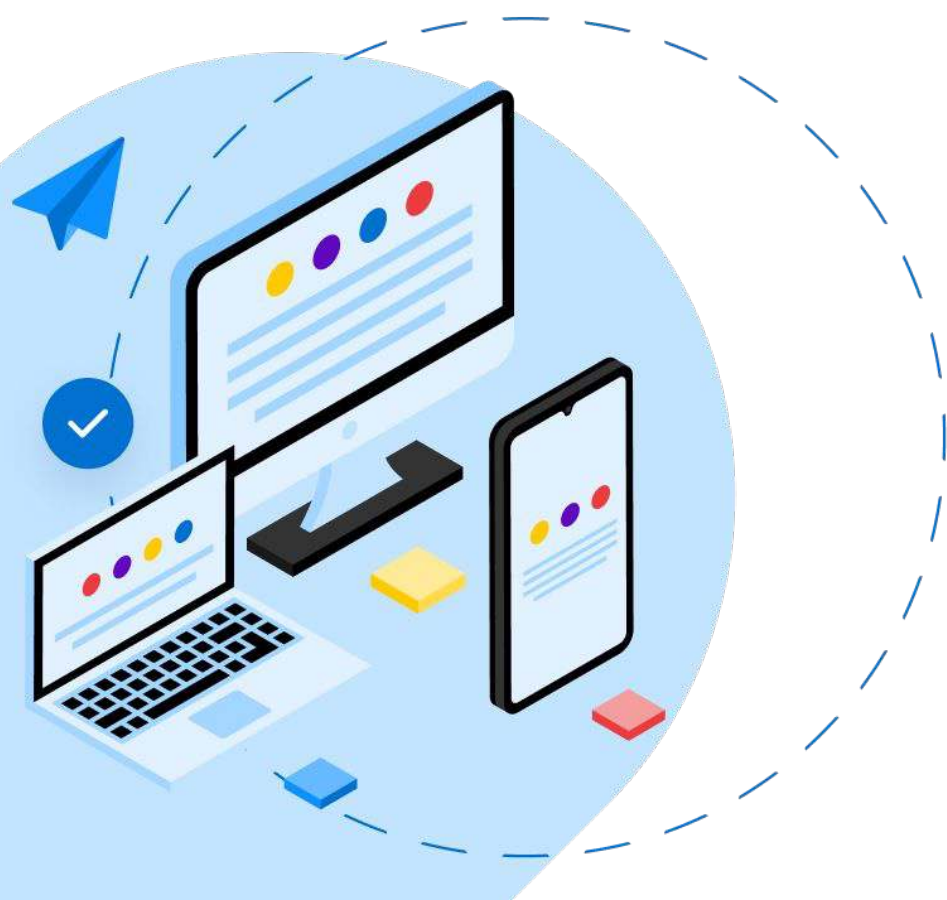
<https://support.questionmark.com/content/online-proctoring-demo-candidate-experience>

| Questionmark's resources


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- Webinars
- Blog Articles
- Podcast Episodes
- And more!

Visit questionmark.com



Upcoming webinars



powered by Learnosity

 Webinar

Observational Assessments

What are they, why, and when should you consider using them?

Presented by
James Perry
Owner and Chief Executive Manager,
Compass Consultants, LLC



March 30, 2023 - 11:00 am to 12:00 pm (EDT)

[Register now](#)

Objectives

Upon completion of this webinar, the participant should be able to:

- Describe the difference between selected response assessments and observational assessments
- Explain how to apply observational assessment techniques to real on-the-job situations
- Analyze training objectives or certification tasks to determine the preferred method of assessment
- Explain when using an observational assessment may not be the preferred method of assessment of skills
- Create observational assessments as deemed appropriate to assess required skills



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