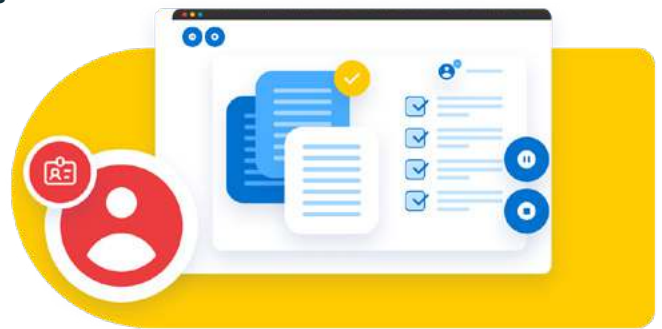


## Live Online Proctoring

Enables remote and home-based tests and assessments to take place in a secure environment when the stakes are high.

### Overview

Live Online Proctoring helps businesses and organizations deliver secure assessments remotely when the stakes are high. An increasing number of people learn remotely for professional certifications and academic qualifications. Pulling remote learners together into one physical location can be costly and cumbersome. Live Online Proctoring connects candidates to a virtual proctor using webcam and audio. The level of scrutiny means that assessors can be sure that results are fair, valid and reliable.



### Addressing the challenge

As virtual learning technologies develop, remote learning is becoming increasingly common. Workers are studying remotely toward professional certifications and qualifications. Students are pursuing academic qualifications through distance learning.

Assessing remote learners can be challenging. Pulling candidates together into one physical location – such as a test center – can be costly and is not always possible.

As the world moves to new levels of home working and studying as a result of the coronavirus, responding to these challenges has become more urgent.

Some assessments can be carried out easily at home with low-level security arrangements in place. But when the stakes are high, this is simply not appropriate.

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## How Live Online Proctoring helps address that

Questionmark provides an online proctor who supervises a test-taker using the webcam and audio built into the test-taker's computer. The proctor confirms the test-taker's identity and can pause or terminate the assessment if they see behavior in need of analysis or review..

Live Online Proctoring enables assessments to be taken from home or office, removing the costs and need to travel to a test center, without compromising on security. Such proctored tests are widely used in commercial certification programs.

## How does Live Online Proctoring work?

- The candidate schedules a proctoring appointment
- An appointment launch link will appear in the My Assessments tab of the Questionmark portal 15 minutes before the appointment. A candidate clicks the link to begin the appointment
- Once connected, the proctor will expect the candidate to provide the identification documents required by the test publisher
- The proctor will use the webcam to check the integrity of the exam (i.e. to ensure the candidate is alone and that their desk is clear)
- The proctor will unlock the exam, allowing the candidate to commence the assessment
- The proctor will monitor the candidate through real-time audio/video as they progress through the exam. The proctor can pause or terminate the exam if the rules are not followed. The candidate may speak to the proctor at any time during the exam.



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