

Briefing: Feature Release 2023-02

 Brian McNamara, Product Manager for Customer Engagement

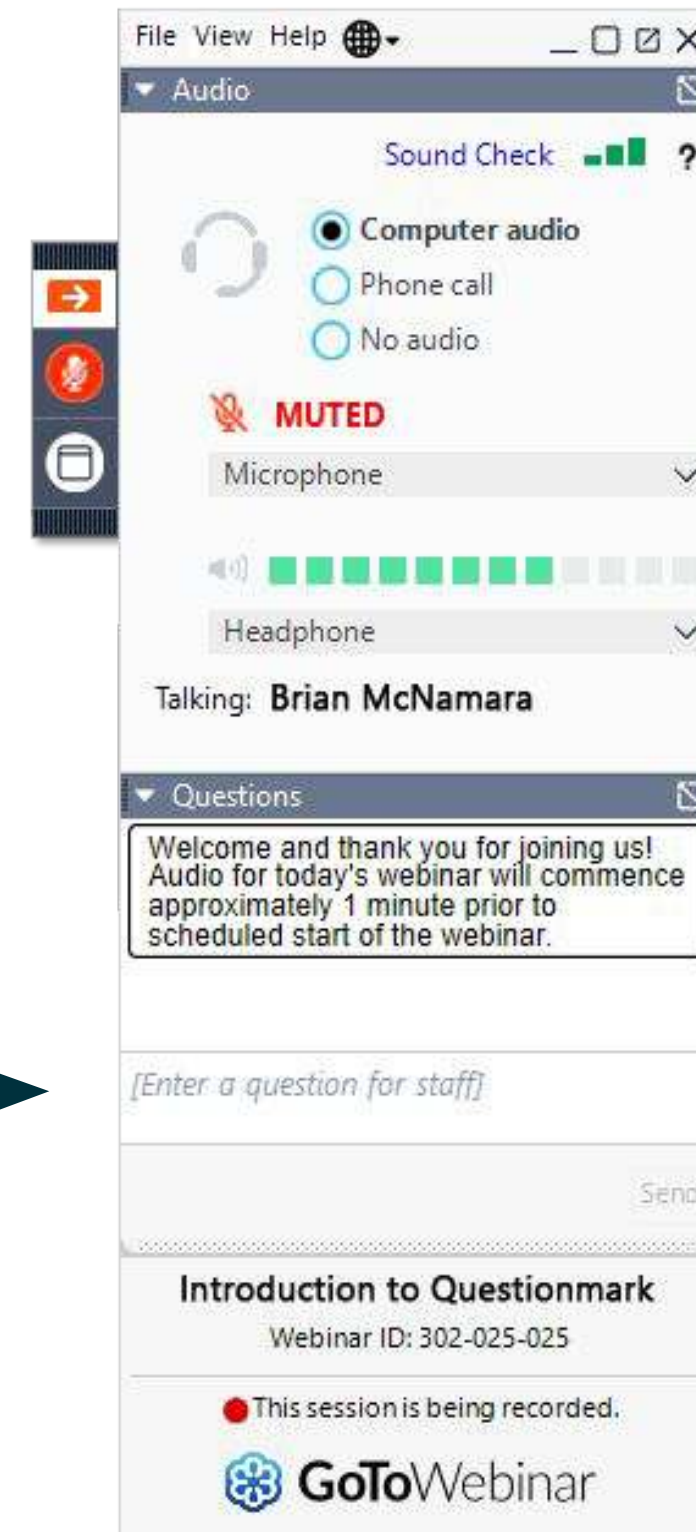


Before we begin...

Watch for an email after the webinar to:

- Download slides (PDF)
- View a recording

To ask questions, use
the “Questions” feature



| Agenda

- General Release of Observational Assessment (Participant initiated workflow)
- Minor updates/improvements
- Support/Documentation site: Changes coming March/April



Observational Assessment

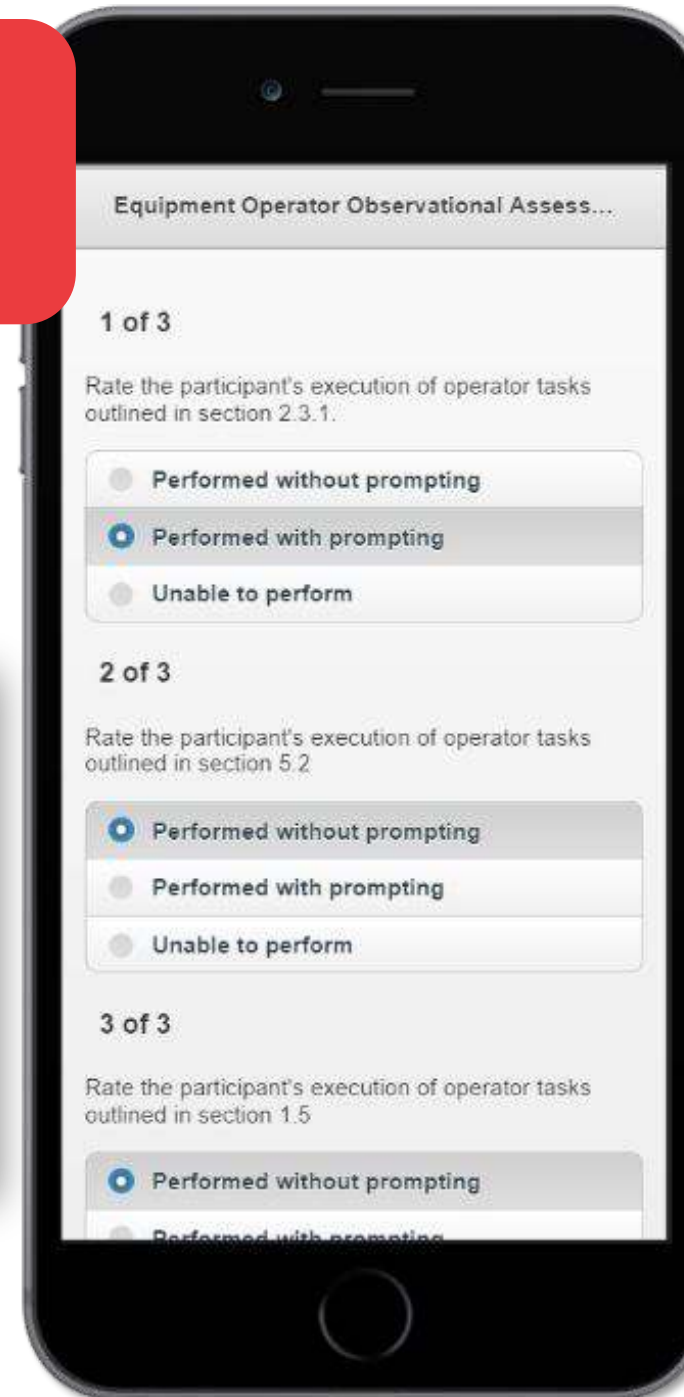
Observational Assessments



Observer “rates”
the participant

Rate the participant’s execution of operator tasks outlined in section 2.3.1.

- Performed without prompting
- Performed with prompting
- Unable to perform



Item solicit ratings

- Performance of task(s)
- Demonstration of appropriate knowledge, skills, abilities, behaviors

Custom rating scales

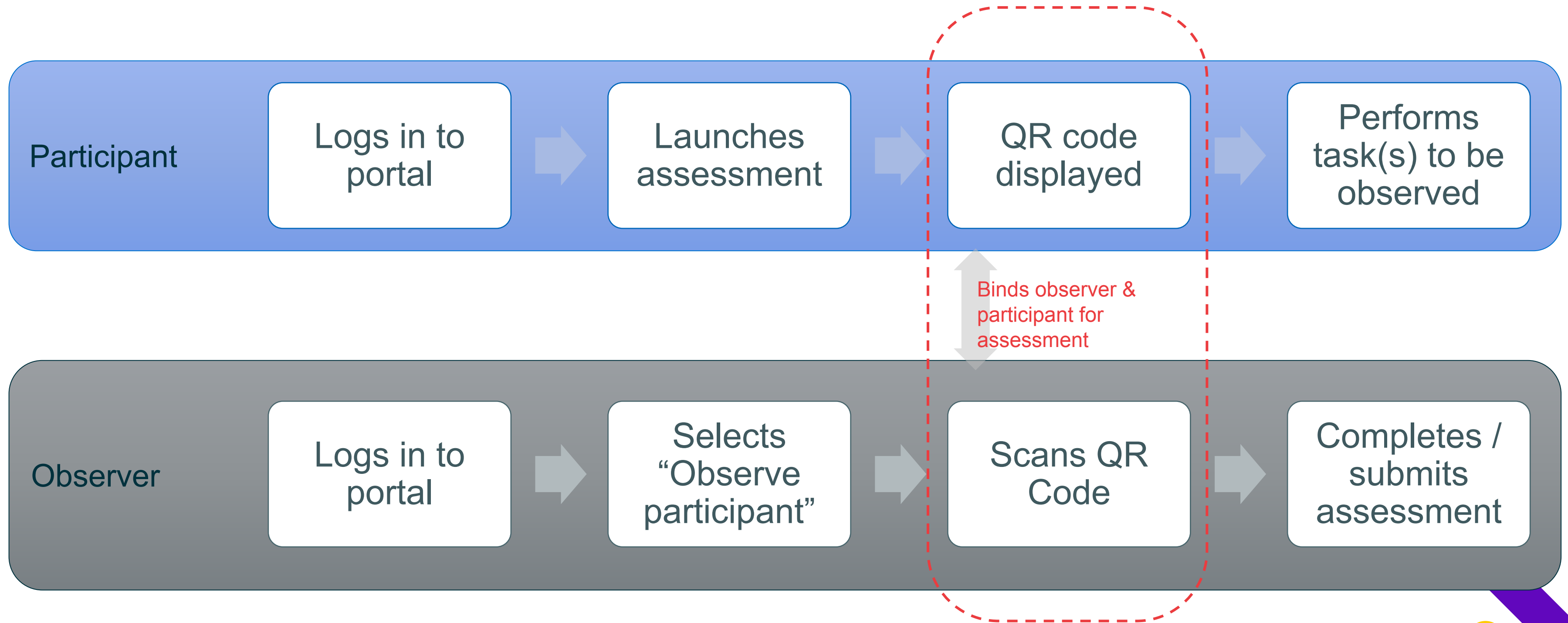
- Enforces consistent rating scales & scoring rubrics
- Streamlines and centralizes collection of input from raters

Observational Assessment 2023-02 Release

- General release of Observational Assessment "Participant initiated" workflow
 - Several customers already using this feature in “preview” release
- About this feature - what's new:
 - Can be scheduled via next-gen scheduling
 - Can make “resumable”
 - Launch/track from LMS for integrations based on:
 - Publish to AICC
 - LTI Integration (2021)



Workflow: Participant initiated observational assessment



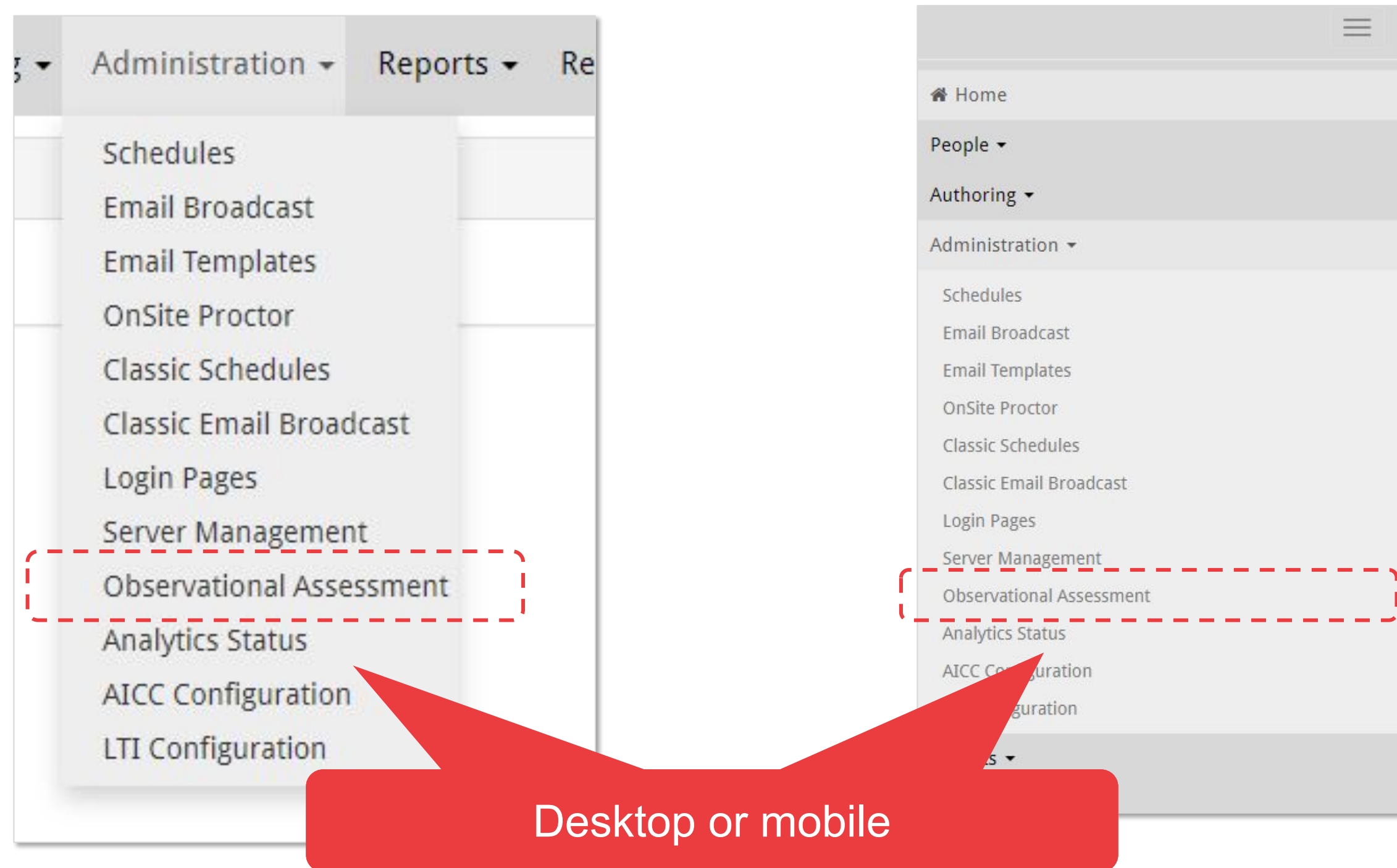
Participant Initiates by launching assessment

- QR Code displayed

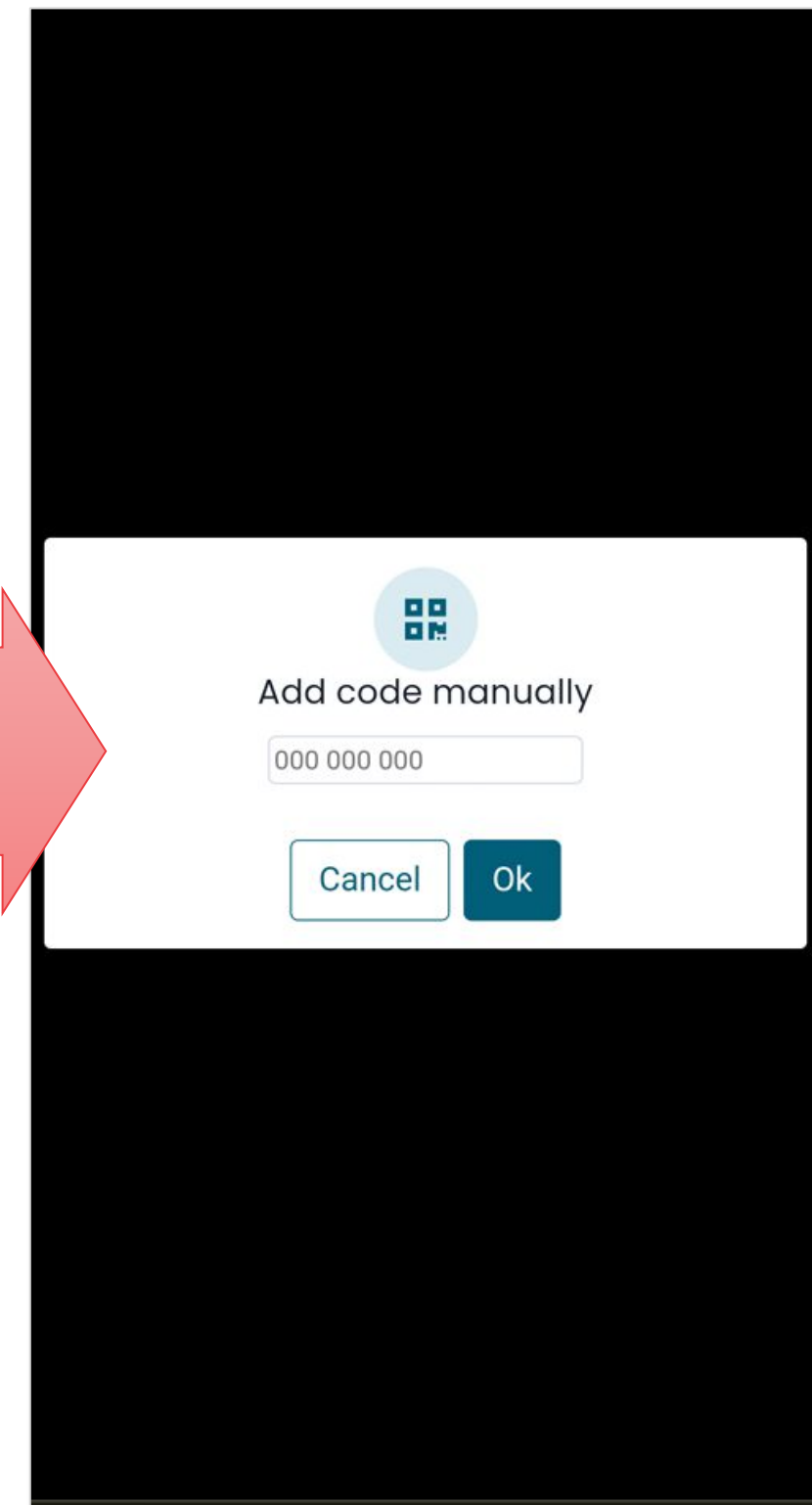
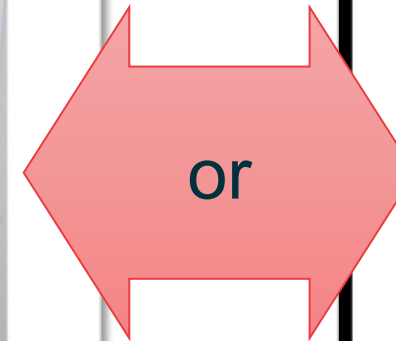
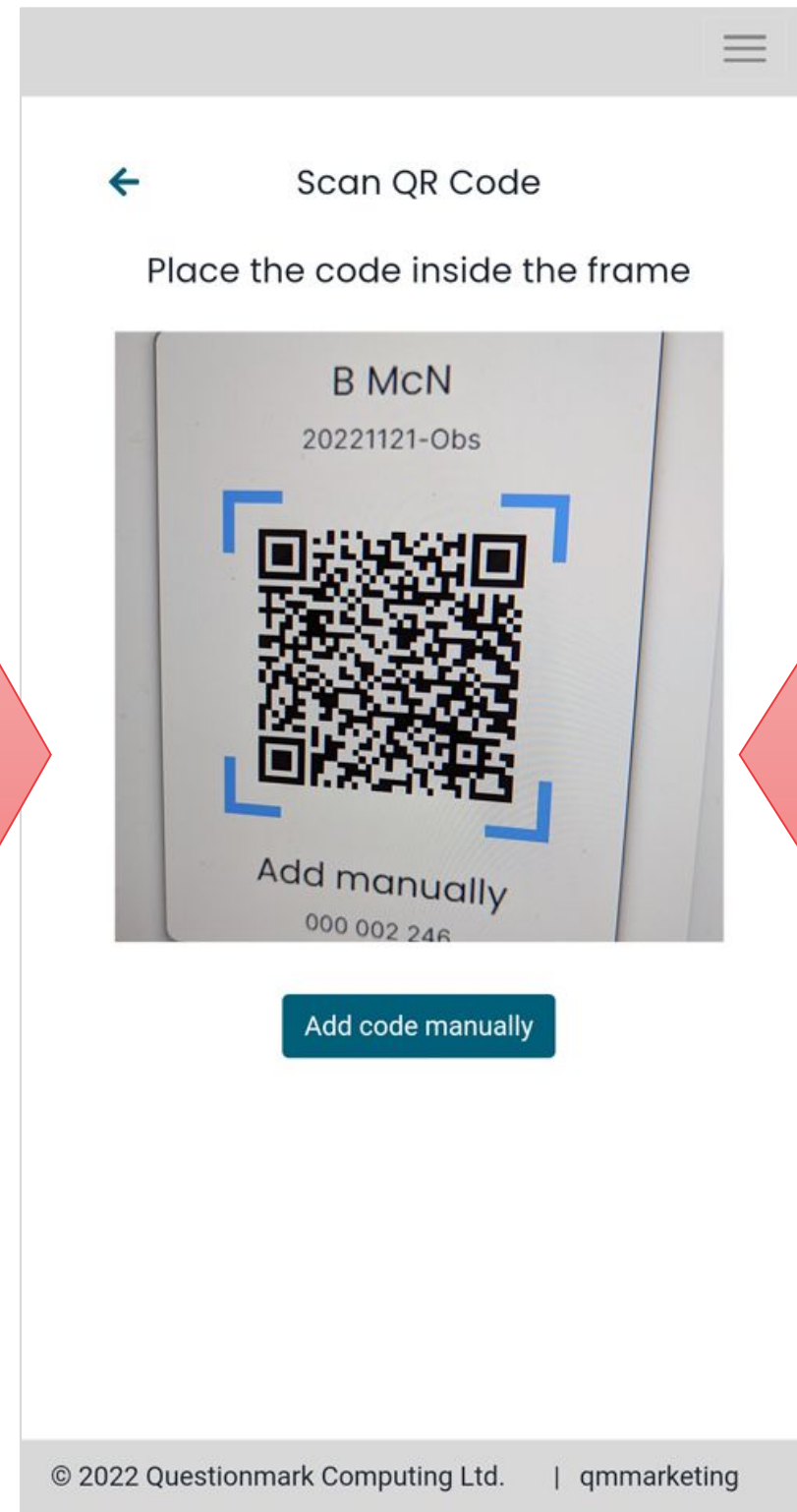
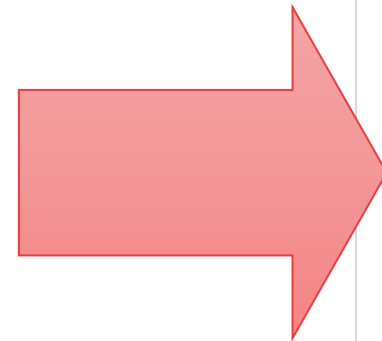
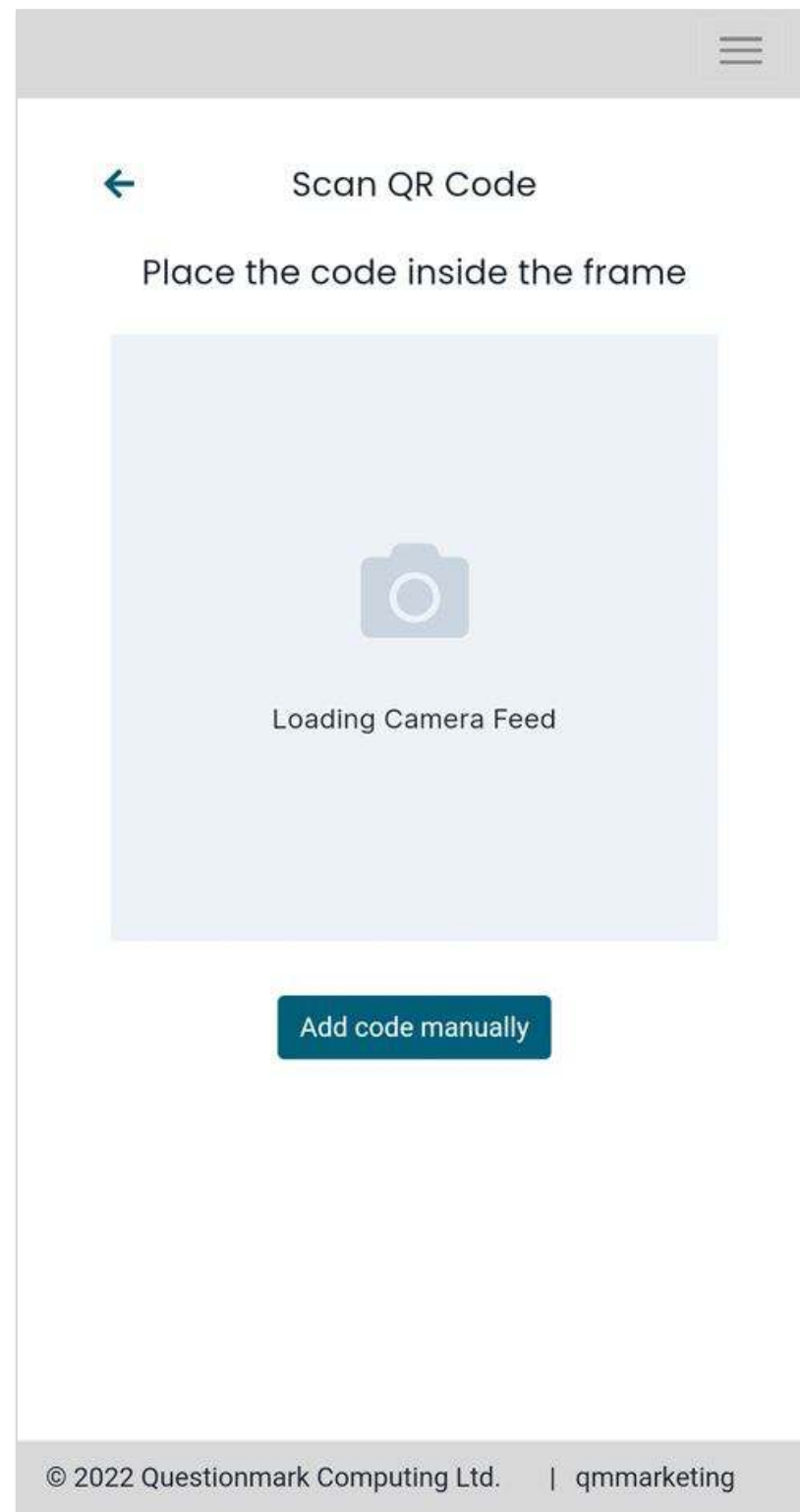


Observer in QM Portal

Administration > Observational Assessment



Observer scans QR code or enters manually

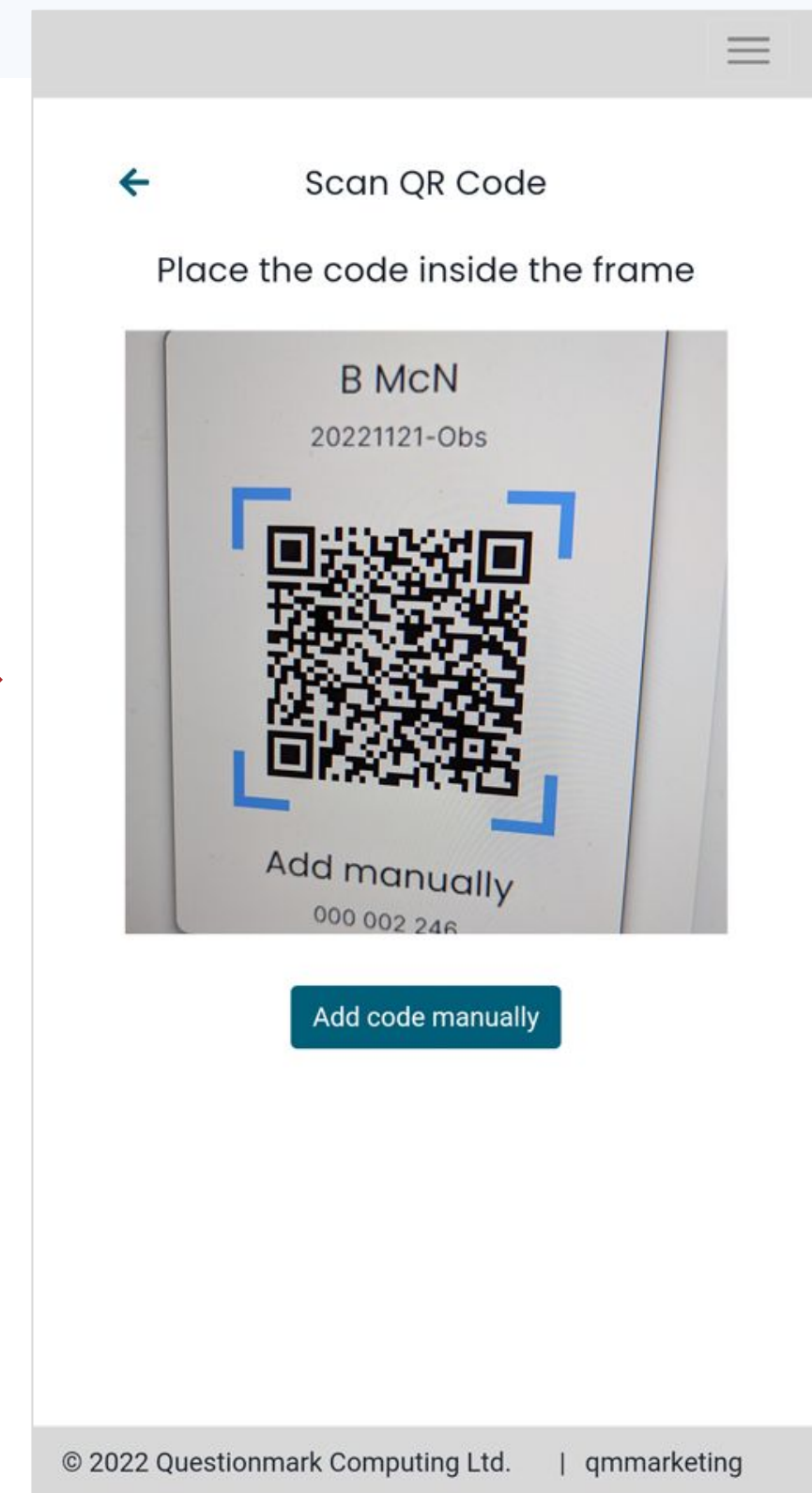


Participant view



Observer view

To start Observational Assessment there needs to be direct communication between the participant and the observer



Confirmation and launch

Validation

Schedule

Schedule Name	20221121-obs
Assessment Name	pa10021 - Performance Observation A
Assessment Id	334776000334776
Monitoring Type	OBSERVATIONAL
Available From	21-Nov-2022 05:00
Available Until	01-Feb-2023 04:59
Attempts Left	Unlimited

Participant

First Name	B
Last Name	McN
Username	mcnb-400467
Email	brian+mcnb400467@questionmark.com
Language	English
Date Of Birth	
Details	

Details

Reviews and confirms schedule details

Assessment Id

334776000334776

Monitoring Type

OBSERVATIONAL

Available From

21-Nov-2022 05:00

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Attempts Left

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Participant

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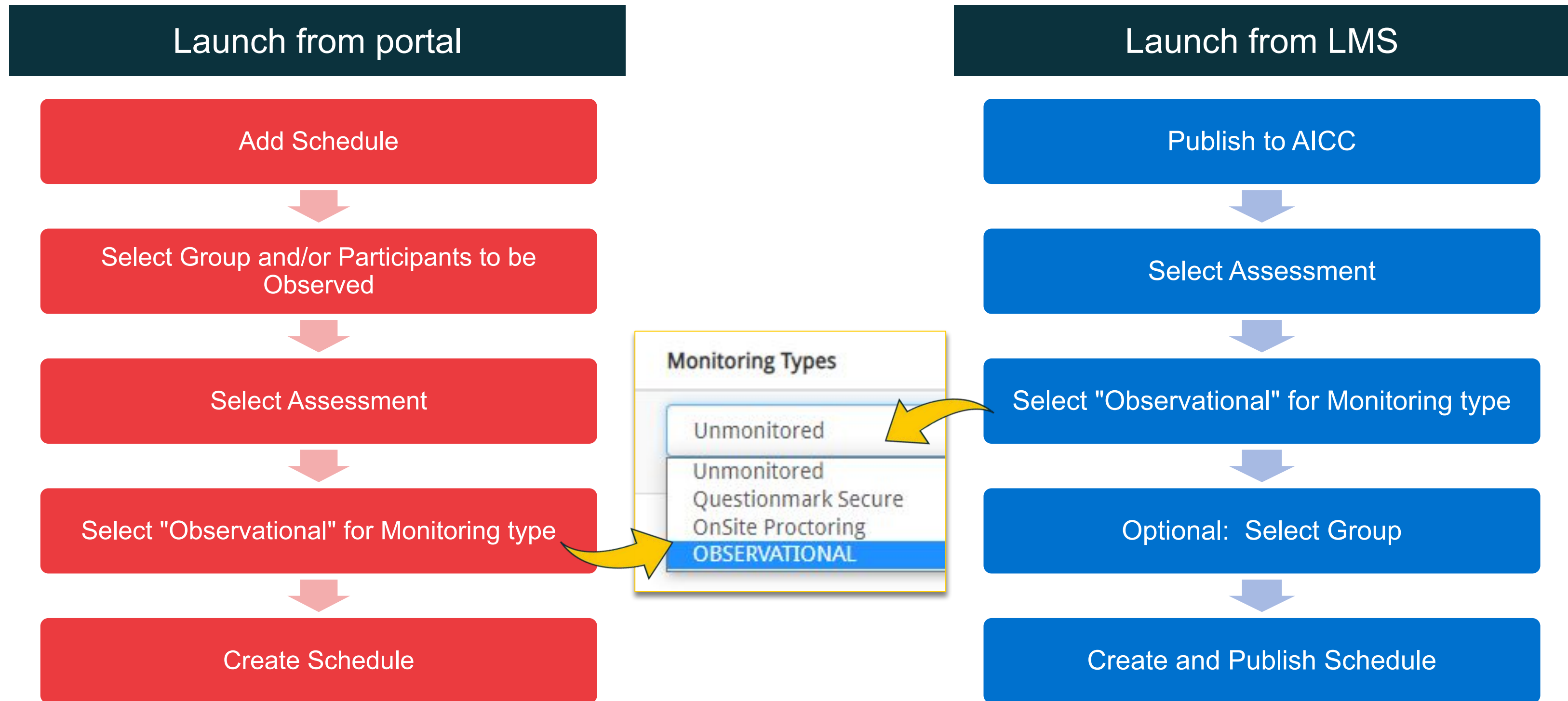
I hereby declare that I have verified the identity of the participant against the details stated above on this validation page and that all of the schedule and participant information is correct.

Start

Starts assessment



Creating a schedule for an Observational assessment



| Planned for future releases

- Observer initiated from Questionmark Portal
 - Observer chooses assessment/participant and initiates (similar to observational assessments via “classic scheduling”)
- Assessment outcome pending participant sign-off

Statements regarding future priorities and product initiatives should be considered forward-looking and subject to change.

Additional updates



View file upload responses in Results Manager

[Home](#) [People](#) [Authoring](#) [Administration](#) [Reports](#) [Results](#) ⚙️ 👤 Brian McNama

+	1	3	0	100007888903	Basic demo questions	Yes / No	Does N come before L?	Normal
+	1	4	1	100007888904	Basic demo questions	Yes / No	Does T come before W?	Normal
-	1	38	1	100008500753	Demonstration	File upload	Upload the file containing the response here:	Normal

Question Stimulus

Given Answer

Outcomes Selected

Upload the file containing the response here:

[Lorem ipsum.docx](#)

First Selected

Exponential

Final Score

1

Out of 1

1

10

items per page

1 - 5 of 5 items

RM: Participant name links to results (2023-01)

Results > Results Manager > Assessment Results: Alpha w Essay Provisional 400467 > Result Overview: 1574223428

Result Overview:1574223428

Summary

Exit

Participant

Participant Username	Quizmo McDemo
Email	brian+quizmo400467@questionmark.com
Groups	Observer Group 1,Newfie,rm-test-direct-202208
Details	

Result

Final Result	
Result ID	1574223428
Total Score	4 (40%)
Outcome Name	Provisional

Assessment

Assessment Name	Author Name	ID	Last Modified	Assessment Type	Max Score
Alpha w Essay Provisional 400467	Brian McNamara	333205000333205	12-Aug-2022 13:32	Test	10

Attempt

Reported Results: Last

Selected Attempt

Other Attempts

Result ID	Attempt	Total Score	Outcome Name	Monitoring Type	Time & Date Taken	Duration	Questions Answered	Assessment Status
1574223428	1	4 (40%)	Provisional	UNMONITORED	15-Aug-2022 10:22	00:00:27	5 / 5	Finished normally

Questions List

Alter Scores

	Block ↑	Question Order ↑	Actual Score	Question ID	Topic Path	Type	Description	Question Status
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Select Question Ty ▾	<input type="text"/>	Select Status ▾
+	1	1	1	100008182950	Alpha skills 400467	Yes / No	Does A come before B?	Normal

Bug fix - Translated outcome emails

- Resolved issue in which outcome emails sent in “base language” only

The screenshot displays the configuration interface for email templates in a multilingual system. On the left, a sidebar contains settings for the email template, including the base language (English (United States)), target language (French (France)), and a list of editable fields. The 'Email Body 1' field is highlighted with a dashed blue box. Below this, the translation status is set to 'Translated'. On the right, the main content area shows the path to the template and the content for the 'Base' and 'Target' languages. The 'Base' content is 'Here are your exam results: %SESSION.REPORT%'. The 'Target' content is 'Les résultats de votre examen : %SESSION.REPORT%'. The 'Target' content is also highlighted with a dashed blue box. The interface includes a 'Save' button and an 'Exit' button at the top right.

Base Language
English (United States)

Target language
French (France)

Editable fields

- Email Body 1
- Email Body 2
- Email Subject 1
- Email Subject 2
- Outcome Feedback 1

Translation status
Translated

Template

Save Exit

Path: Multilingual Examples\Geography Multilingual English and French

Base

Here are your exam results:
%SESSION.REPORT%

Target

Les résultats de votre examen :
%SESSION.REPORT%



“TopicName” in Results Export with Item Details report

- “TopicName” added to available reporting fields
 - Technically “re-added” – this field had been removed it had been removed (along with TopicScore, TopicPercentageScore, TopicQuestionCount) in a prior release when the “Results Export with Topic Scores” report was released in 2022
 - Saved reports based on dataset referencing these fields may have shown the following message:

Please see the Results export report with Topic Scores

- Enables edit/save reports based on “Results Export with Item Details” dataset that summarize certain results by TopicName
 - Also available for adding calculated fields to report



New support site

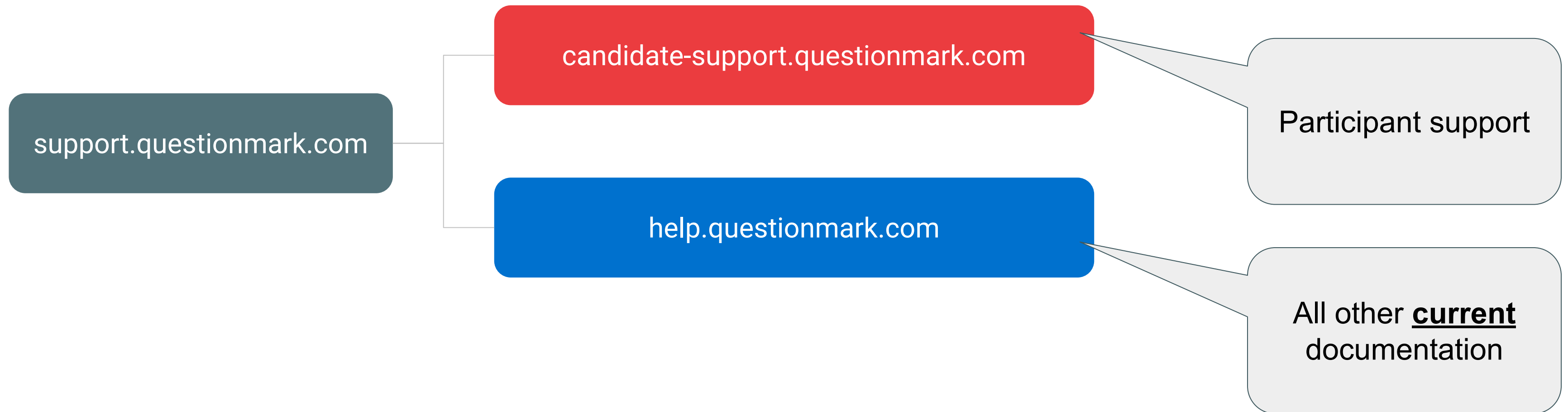
 Planned for March/April 2023

| Support site changes

- Migrating support site to Zendesk
 - Cloud based customer service / tech support / self-help platform
- Other changes
 - Dedicated “participant” help site
 - Questionmark Secure for Windows: Participant download will occur within the Questionmark platform (current required to download from Support site)



| Change: Separate candidate support site



| Benefits

- Better search
 - Only migrating documentation for currently supported products
 - Removes 'clutter' – documentation for unsupported products
- Fully integrated tech support chat & ticketing

Watch for follow-up communications in the coming weeks



Questions?





Thank you!

 Email will follow with link to recording and PDF