Observational assessments are critical for accurately assessing employee competence in a variety of settings. From construction sites to pharmaceutical sales or driving exams, observational assessments go beyond the theory.

Rather than relying on standard assessments, which often only test knowledge recall, observational assessments, similar to Performance-based testing, test and measure the test-takers abilities in an authentic environment. In doing so, the validity of the results automatically increases and provides you (and regulators) with a more accurate picture of how an employee might perform in the real world.

This also allows for a more holistic assessment experience, where a test taker’s skills, knowledge, and attitude can all be tested together through a range of formats.

**How observational assessments work**

1. **Launch**
   - The test-taker launches the observational assessment from their device in order to show a QR code to the observer.

2. **Log in**
   - The observer logs in on a separate device and selects “observe participant.”

3. **Scan the QR code**
   - The observer is prompted to scan the test-taker’s QR code to launch the assessment.

4. **Complete Test**
   - The observer completes the assessment.

**Benefits of observational assessments**

- Prove employee competency and ensure you’re meeting health and safety regulations for high-risk environments.
- Allows employees to demonstrate skills and knowledge across different environments including vehicle handling, customer service, utilities, construction sites, and much, much more.
- Tests beyond knowledge to confirm skills can be practically applied in a safe, secure, and accurate manner.

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